



**AGENDA**  
**City of Lenoir**  
**Committee of the Whole Meeting**  
**City Hall, Third Floor Conference Room**  
**Tuesday, May 26, 2026 | 8:30 AM**



**I. Call to Order**

**II. Citizen Comment**

**III. Public Safety**

- A. Update; Police Department –Andy Wilson, Police Chief
- B. Update; Fire Department – Norman Staines, Fire Chief

**IV. Public Services**

- A. Public Services Public Works Director Jon Hogan will present updates on current projects
- B. Public Services Public Utilities Director Jeff Church will present updates on current projects.

**V. Community Development**

- A. Lenoir Business Advisory Board: The Lenoir Business Advisory Board met on Thursday, May 14. Minutes of the April 9, 2026, meeting is submitted as information.

Economic & Main Street Director Brenda Floyd will present a report of the meetings and current projects.

- B. Planning Board: The Planning Board met on Monday, May 11. Planning Director Hannah Williams will present on current projects.
- C. Parks & Recreation Advisory Board: Parks & Recreation Director Phil Harper will present a report on current projects.

**VI. Finance & Administration**

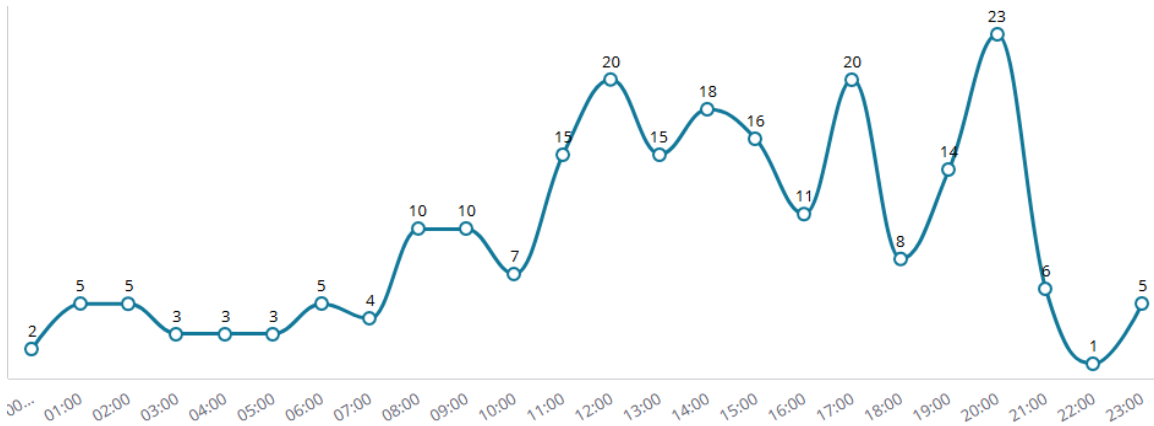
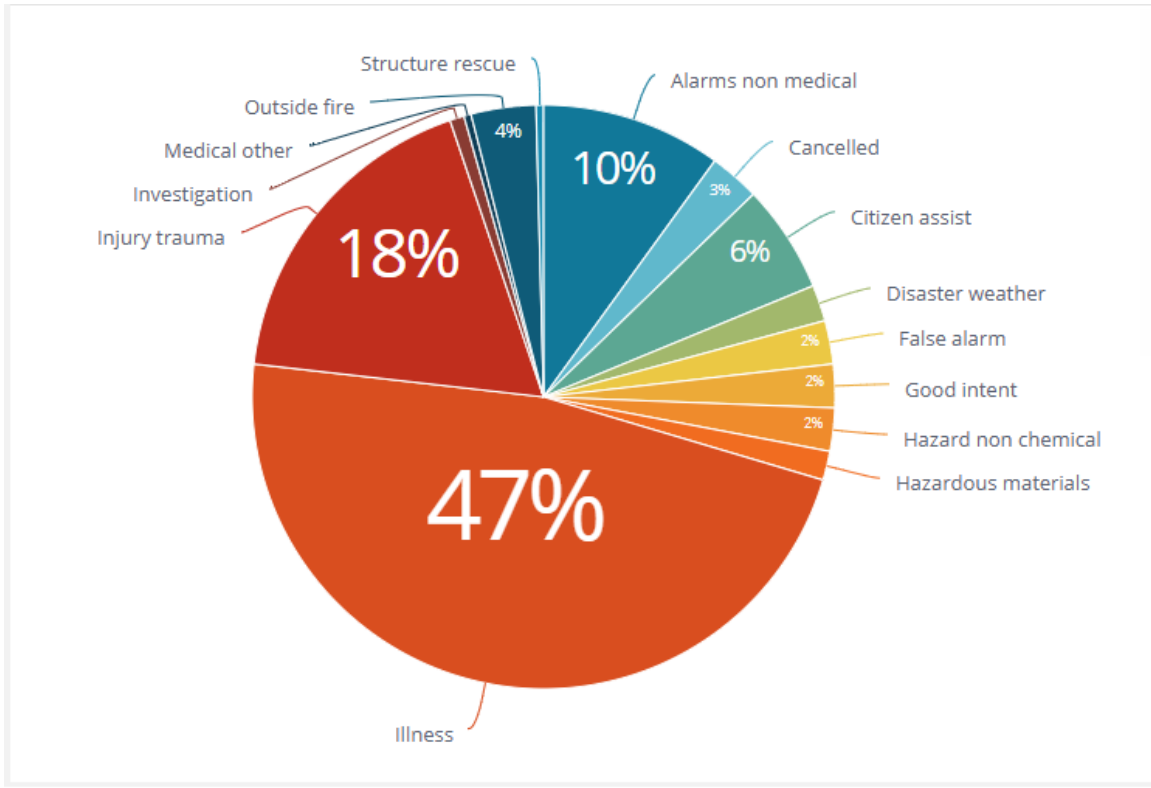
- A. Update –Donna Bean, Finance Director
- B. Update: David Coffey, Interim Director of Special Projects and Grants
- C. Update: Joshua Harris, Public Information Officer
  - 1. April Communications Report

**VII. Other**

- A. June Calendar

**VIII. Adjournment**

**TO:** S. Hildebran, City Manager  
**FROM:** Norman Staines, Fire Chief  
**DATE:** May 13, 2026  
**RE:** Fire Department Report for April 2026



Reports: Fire Incident Count, Fire Incident Search and Link, Incident Type

**INCIDENT RUNS BY APPARATUS**

**Total Responses**

**Headquarters Responses**

**161**

E1 Crew  
 \*L1 Crew (1 call out of district)  
 T1 (E1/L1 Crew on T1)  
 \*R1 (1 call out of district) (L1 Crew on R1)  
 QRV1 by E1 and L1 Crews  
 R10 (Ambulance)  
 Support 1 (UTV)  
 Ranger 1 (UTV)  
 Average Response Time

55  
 41  
 6  
 7  
 48  
 0\*  
 0  
 4

**4:03**

**Station 2 Responses**

**113**

\*E2 Crew (1 call out of district)  
 \*L2 Crew (1 call out of district)  
 \*QRV2 by E2 and L2 Crews  
 Ranger 2 (UTV)  
 Average Response Time

41  
 40  
 30  
 2

**3:01**

**Station 3 Responses**

**73**

\*E3 (1 call out of district)  
 QRV3 by E3 Crew  
 LF3 (at Station)

38  
 34  
 1

Average Response Time

**3:42**

**Administration Responses**

**35**

\*C1  
 C2  
 C3  
 \*C4  
 \*Battalion 1-4 (1 call out of district)  
 T17

6  
 0  
 12  
 3  
 14\*  
 0

\*Battalion has lower response due to retirement and injury

\*R10 being pulled from service; not in use

Total Average Response Time

**3:59**

**TOTAL NUMBER APPARATUS RESPONSES TO EACH DISTRICT:**

	HQ's DISTRICT	STA. 2 DIST	STA. 3 DIST	TOTAL
HQ's APPARATUS	140	5	14	160*
STA. 2 APPARATUS	31	69	11	111*
STA. 3 APPARATUS	20	2	50	72*
ADMINSTRATION	19	7	8	34*

\*Battalion had mutual aid calls which account for the 1 missing Admin. Call

\*Station 1 ran 1 call out of district accounting for the 2 missing calls (2 trucks)

\*Station 2 ran 2 calls out of district accounting for the 1 missing call

\*Station 3 ran 1 call out of district accounting for the 1 missing call

**CALLS FOR SERVICE BY TYPE OF SITUATION FOUND:**

Type	Station 1	Station 2	Station 3	Total
Alarms Non-Medical	12	2	5	19
Cancelled	1	1	2	4
Citizen Assist	7	2	6	15
Disaster Weather	0	1	0	1
False Alarm	0	1	0	1
Good Intent	5	2	2	9
Hazard Non-Chemical	3	5	0	8
Hazardous Materials	2	1	0	3
Illness	52	34	29	115
Injury Trauma	16	3	5	24
Investigation	0	0	1	1
Law Enforcement Support	0	1	0	1
Medical Other	2	0	0	2
Outside Fire	8	7	3	18
Public Service Other	0	4	1	5
Structure Fire	1	0	0	1
Transportation Fire	1	0	0	1
Transportation Rescue	1	0	0	1
<b>TOTAL INCIDENTS</b>	<b>111</b>	<b>64</b>	<b>54</b>	<b>229</b>

**CALLS FOR SERVICE WITHIN EACH DISTRICT:**

<b>2026</b>			<b>2025</b>		
<u>HQ's</u>	<u>STA. 2</u>	<u>STA.3</u>	<u>HQ's</u>	<u>STA. 2</u>	<u>STA.3</u>
111	64	54	148	62	56

**TRAINING AND FIRE PREVENTION:**

Training Hours	1,879
Inspections/Permits	28/3*
Fire Prevention Education Programs	5

RESULTS – PHYSICAL AND CHEMICAL ANALYSES  
 CITY OF LENOIR  
 LAKE RHODHISS TREATMENT FACILITY  
**Monthly Drinking Water Report, April 2026**

RAW WATER TREATED		FINISHED WATER PUMPED	
TOTAL	193.145 MG		192.453 MG
DAILY AVERAGE	6.438 MG		6.415 MG
MAXIMUM	7.426 MG		7.468 MG
DAY(S)	04/18/2026		04/19/2026
MINIMUM	5.157 MG		5.127 MG
DAY(S)	04/06/2026		04/26/2026

TOTAL FILTER WASH WATER USED – 3.011 MG  
 (1.6% OF TOTAL)

AVERAGE HOURS PLANT OPERATED DAILY – 23.00

[FINISHED WATER MONTHLY AVERAGES]

TEMPERATURE	18.1 °C	MANGANESE	0.000 mg/L
TURBIDITY	0.036 NTU	IRON	0.016 mg/L
pH	6.98	FLUORIDE	0.62 mg/L
CARBON		RESIDUAL	
DIOXIDE	9.40 mg/L	CHLORINE	1.35 mg/L
ALKALINITY	18.67 mg/L	HARDNESS	19.10 mg/L
ABSENT OF COLIFORM BACTERIA FOR EVERY DAY OF MARCH			

MG= Million Gallons      mg/L= milligrams per Liter or parts per million

Submitted by: *Kevin Matheson* - Water Treatment Superintendent

Lenoir Business Advisory Board Meeting  
Meeting Minutes  
04/09/2026

**Meeting Attendance**

Board Members PRESENT	Board Members ABSENT	Members/Ex-Officio PRESENT	Ex-Officio Members ABSENT
1. Mark Transou-Chair	1. Sean Williams	1. Brenda Floyd	1.
2. Glenda Wilson	2. Tyler Reese	2. Joe Gibbons	2.
3. Amy Adams	3. Darin McKinney	3. Scott Hildebran	
4. Dana Clark	4. John Moore		
5. Tim Biddix-Vice Chair			
6. Margaret Forney			

<b>Staff Members</b>	
PRESENT	
1. Kim Staines	Ashley Smith

Mark Transou called the meeting to order, quorum was present.

**Approval of Minutes**

- Dana Clark made a motion to accept the February 12, 2026 minutes, seconded by Glenda Wilson, which was voted on and passed unanimously.

**Report from Grants Committee**

**BUILD Grant**

- Dana Clark reported no update from Grant Committee

**Lenoir Main Street Committee Update/Events**

- DLDA mural project update given by Glenda Wilson
- Bootleggers 100/ Bicycle Festival (April 18)
- Downtown Awards (April 28)
- Lenoir Dog Days (May 9)
- Bloom Blast (May 16)
- Neon Night Ride (May 29)
- Friday Night Live Starts (June 6)
- International Yoga Day (June 21)
- Blackberry Festival (July 10-11)

**Updates from City Manager, Scott Hildebran and Mayor Gibbons**

- Wayfinding Signs underway 49 of 54 placed
- Four Gateway Signs will be placed late spring early summer
- Aquatic Center Improvements
- Veteran Project Improvements
- Hospital Ave Sidewalk
- Clocktower project still underway
- The Campus Project underway
- Finely/Water Tower Improvements
- Caldwell Memorial Hospital Addition

- Apartment Plans 321 (Palisades of Lenoir 2<sup>nd</sup> phase permitted)
- Caldwell Arts Council renovation to W.E. Shaw building discussion
- Plans still underway for America 250/Lenoir 175
- Upcoming Planning Board Cases/Lower Creek
- Greenway Bridge Repair
- Google \$1 billion two-year expansion
- Hickory Airport project
- Lenoir-Valdese Water Interconnection Project

**Next meeting will be May 14, 2026**

**Meeting adjourned.**

# April 2026 Communication Report

By Joshua Harris, Communication & Public Information Director



5/8/2026

## CONTENT CREATION

News Releases

**5**

Photos

**544**

Videos

**2**

Web Updates

**79**

Podcast/Radio

Social Posts

**171**

Q&A

**8**

eSign

**1**

Council

Committees

**1**

## PUBLIC ENGAGEMENT

### Website Total Views

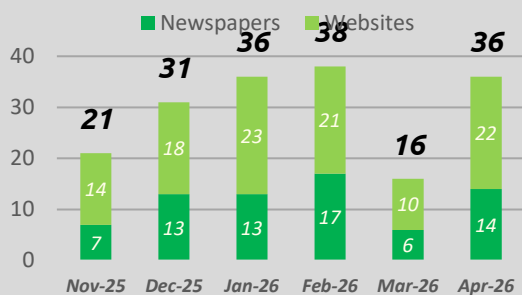
**39,588**

+/-  
-0.6%

### Website Top Pages

- 1 Payment Options
- 2 Water & Sewer Service
- 3 Jobs
- 4 LAFC
- 5 Search
- 6 Sanitation
- 7 Calendar
- 8 Property Taxes
- 9 Police

### Media Coverage

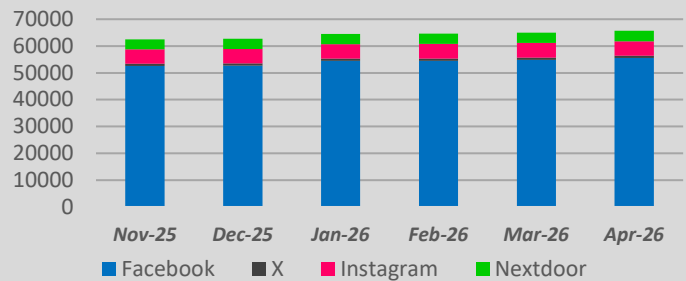


### Social Followers

Total  
**66,605**

+/-  
1.08%

New this month  
**709**



### Social Engagement

	Total	+/-
Reach .....	<b>679,674</b>	<b>73.8%</b>
Engagement .....	<b>8,317</b>	<b>78.1%</b>
Posts .....	<b>171</b>	<b>50.0%</b>

### Video Views

**1,802**

### Watch Time Hrs

**92.9**

	Views	Hours
Facebook	<b>1,525</b>	<b>14.0</b>
YouTube		<b>78.9</b>

## News Releases

5

- 4/1** Parks & Public Properties named Downtown Lenoir Main Street Champions
- 4/1** City of Lenoir temporarily closing section of College Avenue next week
- 4/2** City facilities closed Friday in honor of Good Friday
- 4/17** Lenoir and Caldwell County public water customers asked to reduce use during drought
- 4/27** Friday Night Live starts June 5th in Downtown Lenoir

## Photos

544

<i>Date</i>	<i>#</i>	<i>Subject</i>	<i>Date</i>	<i>#</i>	<i>Subject</i>
<b>4/1</b>	<b>3</b>	College Ave closing for Campus w			
<b>4/2</b>	<b>5</b>	greenway bridge repair			
<b>4/6</b>	<b>36</b>	Leadership Lenoir Fire session			
<b>4/7</b>	<b>11</b>	Caldwell 4H Joe Gibbons City Hall			
<b>4/7</b>	<b>19</b>	City Council Fair Housing Telecomms Week Lineman Day			
<b>4/13</b>	<b>50</b>	Leadership Lenoir Water Plant			
<b>4/14</b>	<b>70</b>	Lenoir baseball opening day			
<b>4/17</b>	<b>95</b>	Robin's Nest Ribbon Cutting elevator			
<b>4/18</b>	<b>168</b>	2026 Lenoir Bicycle Festival Heidi Lynn			
<b>4/20</b>	<b>3</b>	Leadership Lenoir Public Works			
<b>4/21</b>	<b>14</b>	City Council Arbor Day Motorcycle Safety International Firefighters Day			
<b>4/24</b>	<b>28</b>	Hibriten students plant trees at Optimist Park on Arbor Day			
<b>4/27</b>	<b>9</b>	Leadership Lenoir Parks and Rec			
<b>4/29</b>	<b>27</b>	Magnolia Kitchen ribbon cutting			
<b>4/30</b>	<b>6</b>	Fire promotions			



*Employee Pizza Party*



*4-H visits Downtown Lenoir*



*Leadership Lenoir visits water plant*



*Lenoir Baseball Opening Day*



*Lenoir Bicycle Festival Red, Bike, & Blue Contest*



*Hibriten High students plant trees at Optimist Park*

# Social Posts 171

## Top Facebook

#1 Fire



Thursday April 9th, Lenoir Fire worked...

Sun Apr 12, 3:35pm

67.1K 757  
26 23

#2 City



Get ready for summer vibes and good tunes...

Mon Apr 27, 2:41pm

64.2K 175  
39 66

#3 Downtwn



Tuesday night, we had the honor of...

Thu Apr 30, 12:54pm

21.0K 83  
9 8

#4 Police

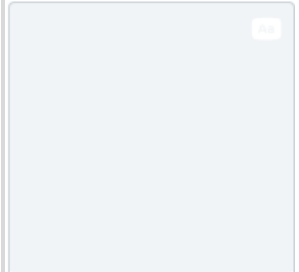


SCAM ALERT! We are advising everyone th...

Thu Apr 30, 10:27am

20.3K 61  
5 81

#5 Parks



Due to a severe mechanical issue, the...

Thu Apr 2, 3:17pm

1.7K 5  
1 5

## Top X

**City of Lenoir, NC** · Apr 29, 2026

1, 2, 3 ... pimento cheese! Congrats to Magnolia Kitchen & Catering on their new location in Downtown ...

0 0 1 75

75 Impressions 1 Likes 0 Replies 0 Reposts 28.0% Engagement rate  
0 Profile visits 0 New follows 0 Bookmarks 0 Shares 20 Media views

**City of Lenoir, NC** · Apr 5, 2026

Come join App State grad students in a community clean up event to pick up litter on North Main Stree...

0 0 0 66

66 Impressions 0 Likes 0 Replies 0 Reposts 7.6% Engagement rate  
0 Profile visits 0 New follows 0 Bookmarks 0 Shares 2 Media views

## Top Instagram

#1 City



1, 2, 3 ... pimento cheese! Congrats to...

Wed Apr 29, 11:02am

2.3K 87  
1 10

#2 Downtown

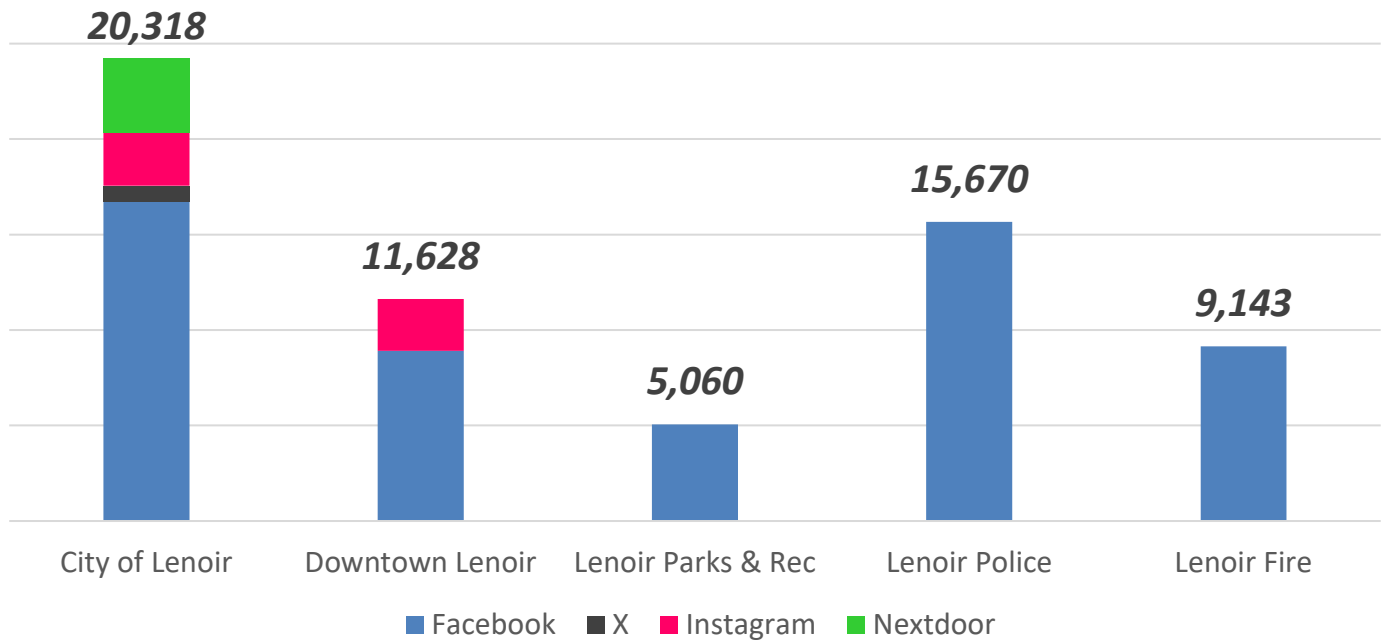


ROAD CLOSURES THIS SATURDAY (Ap...

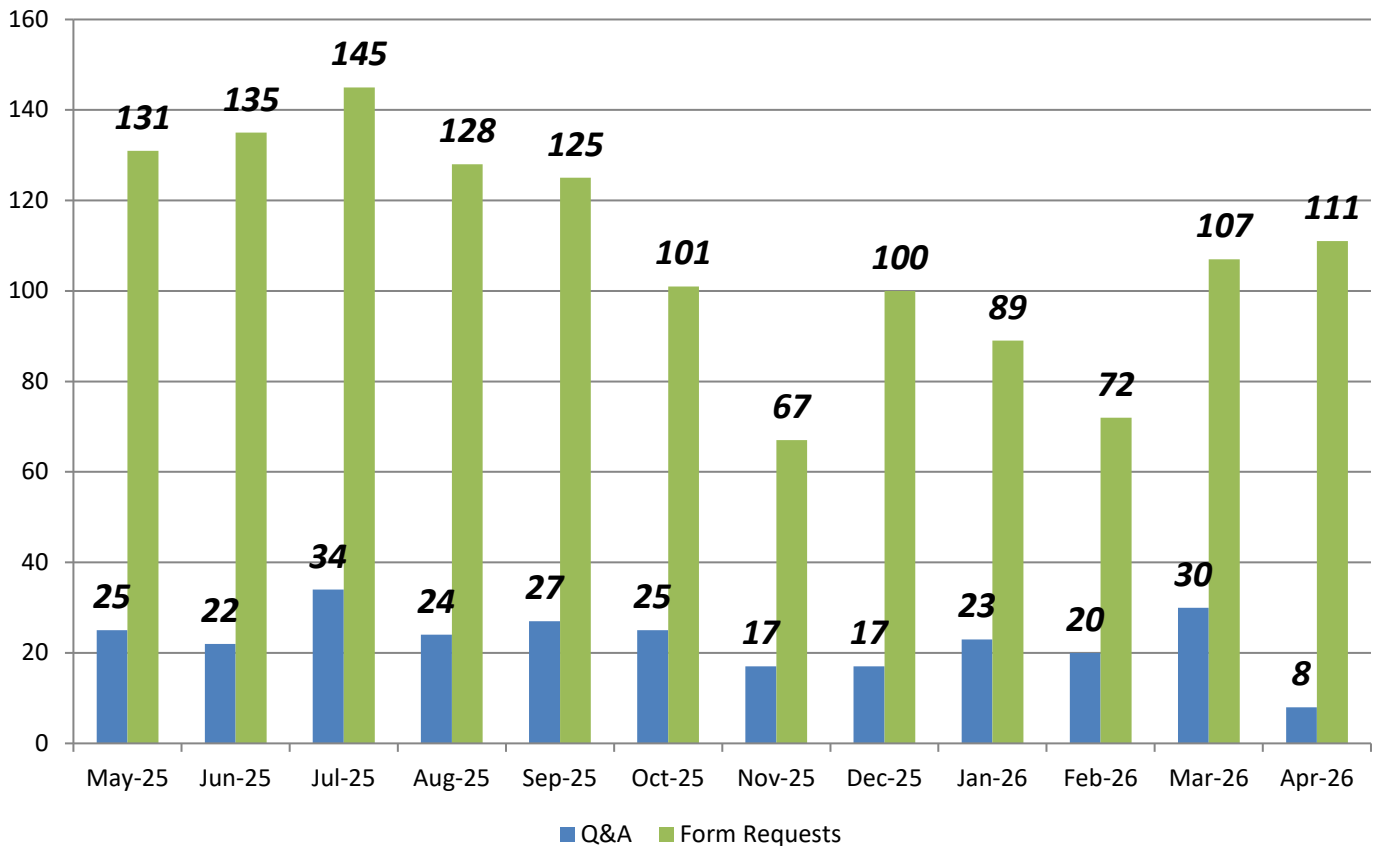
Mon Apr 13, 10:38am

3.7K 11  
0 11

## Social Comparison



## Questions & Form Requests



The intersection at Mulberry St and College Ave should be a 4 way stop. Traffic now on College does not have a stop sign, but at least Cedar hills townhomes and apartments, Possible illegal substance use and extreme loud Hispanic music

519 Ridgeway Pl, Lenoir, 3 Garbage carts left out at the road 24/7

Bottom of Folk Street adjacent to 444 Folk ST, Excessive stolen Walmart Carts that need to be removed.

Across street from 434 Rankin ST., Accumulated trash/junk removed 434 Rankin ST thrown on the side of the road

20 vehicles in yard at a private residence in an housing development, 902 southside court Lenoir nc

Pothole In front of 1008 Wellington Ct. Getting larger all the time.

Can someone have a yard sale at broyhill park



# June 2026



Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2 6:00 p.m. City Council	3 9:00 a.m. Staff Mtg	4	5 Friday Night Live Black Glass 7:00 p.m.-10:00 p.m. (Stage Area)	6
7	8 Noon-City/County Services Committee Planning Board 5:30 p.m.	9 8:15 a.m. Economic Dev. Adv. Committee (Civic Center)	10	11 2:00 p.m. ABC Board 6:00 p.m. LBAB (City Hall, 3rd Floor)	12	13
14	15	16 6:00 p.m. City Council	17 9:00 a.m. Staff Mtg	18	19 Juneteenth	20
21 National Yoga Day	22	23 8:30 a.m. Committee of the Whole (City Hall, 3rd Floor)	24 Noon-Foothills Regional Airport Authority	25	26	27
28	29	30				30
31						

City of Lenoir  
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757-2200 / 757-2162 fax

Joseph L. Gibbons, Mayor  
Scott E. Hildebran, City Manager  
Lauren Hartley, City Clerk