

**CITY OF LENOIR  
COMMITTEE OF THE WHOLE  
CITY HALL, THIRD FLOOR CONFERENCE ROOM  
TUESDAY, FEBRUARY 24, 2026  
8:30 A.M.**

- I. CALL TO ORDER
- II. CITIZEN COMMENT
- III. PUBLIC SAFETY
  - A. Update; Police Department –Andy Wilson, Police Chief
  - B. Update; Fire Department – Norman Staines, Fire Chief
    - 1. 2025 Annual Report
- IV. PUBLIC SERVICES
  - A. Public Services Public Works Director Jon Hogan will present updates on current projects.
  - B. Public Services Public Utilities Director Jeff Church will present updates on current projects.
- V. COMMUNITY DEVELOPMENT
  - B. Lenoir Business Advisory Board: The Lenoir Business Advisory Board met on Thursday, February 12. Minutes of the January 8, 2026 meeting is submitted as information. The next meeting will be on Thursday, March 12 at City Hall, Third Floor Conference room at 6:00 p.m.  
  
Economic & Main Street Director Brenda Floyd will present a report of the meetings and current projects.
  - C. Planning Board: The Planning Board met on Monday, February 9. Planning Director Hannah Williams will present on current projects.
    - 1. Single-family permit zoning fee reduction
  - CI. Parks & Recreation Advisory Board: The Parks & Recreation Advisory Board will meet on Monday, March 16 at the Aquatic Fitness Center.  
  
Parks & Recreation Director Phil Harper will present a report on current projects.
- VI. FINANCE & ADMINISTRATION
  - A. Update –Donna Bean, Finance Director
    - 1. Resolution; Staff recommends approval of the Penny Policy to deal with the impact of the penny shortage as submitted.
    - 2. Financials
  - B. Update: David Coffey, Interim Director of Special Projects and Grants
  - C. Update: Joshua Harris, Public Information Officer
    - 1. January Communications Report

- VII. OTHER
  - A. March Calendar

- VIII. ADJOURN

CITY OF  
LENOIR FIRE  
DEPARTMENT

2025 ANNUAL REPORT



# OFFICE OF THE CHIEF

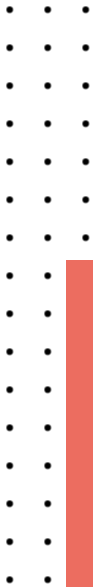
It is my honor to be your Fire Chief and present to you the 2025 Annual Report. This report reflects some of the many accomplishments for the Lenoir Fire Department this year. Staff continued to be challenged to explore new industry trends and ways to implement them into our department to improve services.

2025 was another busy year for the department by responding to 3,253 calls for service. This equates to 8.9 calls daily. These calls are answered while staff complete other functions of their job while responding without delay.

I continue to be amazed with the dedication and passion departmental staff have for the City, citizens and businesses for which they protect. They continue to find ways to better themselves and the department which results in a better service to our citizens and businesses.

Yours in public service,

Norman Staines, Fire Chief



# 2025 ACCOMPLISHMENTS AND HIGHLIGHTS

- Staff participated for the second consecutive year in the North Carolina Smoke Detector Saturday Canvas. Staff were able to install all 36 smoke detectors during the canvas at no cost to the Citizens of Lenoir.
- All staff were fitted to wear respirators to allow them the ability to assist departmental fire investigators during their post-fire investigations to reduce exposure to dangerous carcinogens.





## CAPITAL IMPROVEMENT PROJECTS COMPLETED

- Ranger 1 was completed and placed in service in early 2025. It is a Polaris Ranger 1000 that was upfitted with an Enforcer 10 (compressed foam) system that was mounted on a custom box in the bed. The bed also allows for transport of a patient on a stokes basket if needed with an attendee in a seat on the box. *Total cost of this project was \$45,800.59.*
- Federal requirements effective July 1, 2025, have required replacement of twelve of our mobile (truck) radios and upgrades to all our portable radios. Those radios not meeting the "P-25 phase II" compliance will not be operable after June 30, 2025. All equipment purchases and upgrades were completed by the appropriate date. *Total cost of this project was \$61,266.86.*



## CAPITAL IMPROVEMENT PROJECTS COMPLETED

- Four new 4 Ventis Pro5 Gas Detectors were purchased. These replaced aging detectors that were too costly to repair and maintain. In addition, this made all multi-gas detectors within the fire department the same to help simplify operations by staff. Total cost of this project was \$7,147.98.
- Two new Seek Thermal Imaging Camera (TICs) were purchased to increase firefighter safety. These cameras replaced older model TICs that lacked new technology and were having operational issues. Total cost of this project was \$10,094.29.
- Three new AEDs were purchased to replace older molder AEDs based on manufacturer recommendations. Total cost of this project was \$8,047.16.



# CAPITAL IMPROVEMENT PROJECTS COMPLETED

- To increase firefighter safety on the fireground new scene lights were included in the 2024/25 CIP. This allowed 22 battery operated scene lights to be purchased and placed on each apparatus. These lights are quicker to deploy compared to older lights and are LED lights which are brighter and more energy efficient. Total cost of this project was \$12,560.91.
- Twenty-one station gear lockers were installed at Station 2. This placed lockers at Station 2 similar to other stations. Total cost of this project was \$5,873.39.
- As part of 2025/26 City of Lenoir budget, the replacement of Ladder 1 was approved contingent upon assistance with Blue Ridge Energy in obtaining funds through the government’s Rural Economic Development Loan and Grant program (REDLG). In planning for this purchase equipment to be placed on the new Ladder 1 was purchased. This equipment included a Hurst StrongArm, Hurst Combi Tool, SuperVac PPV Fan and Sthil Rescue Saw, Chainsaw and Cut-off Saw. Total cost of this project was \$30,510.44.



# DISASTER RELIEF GRANT (H.B. 1012)

- City of Lenoir Fire Department received a Disaster Relief Grant in the amount of \$50,000 that was to be used to enhance wildland firefighting capabilities. A Polaris Ranger 1000, Enforcer 30 foam suppression system and 25 gallons of Class A/B foam was purchased. The total project cost was \$50,206.15 which resulted in a cost of only \$206.15 to the citizens of Lenoir.



# 2025 STAFF RETIREMENTS AND PROMOTIONS

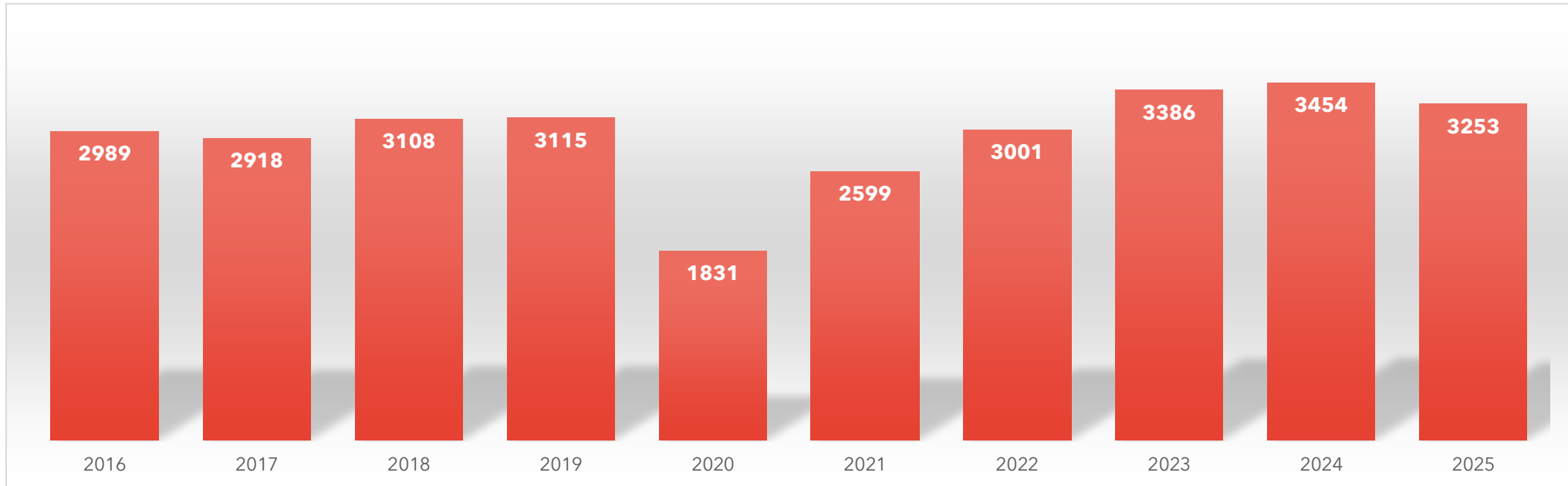
## Retirements

- Deputy Chief Kenneth Nelson
- Captain Mike Clark
- Captain Thad Dillard
- Captain Tip White

## Promotions

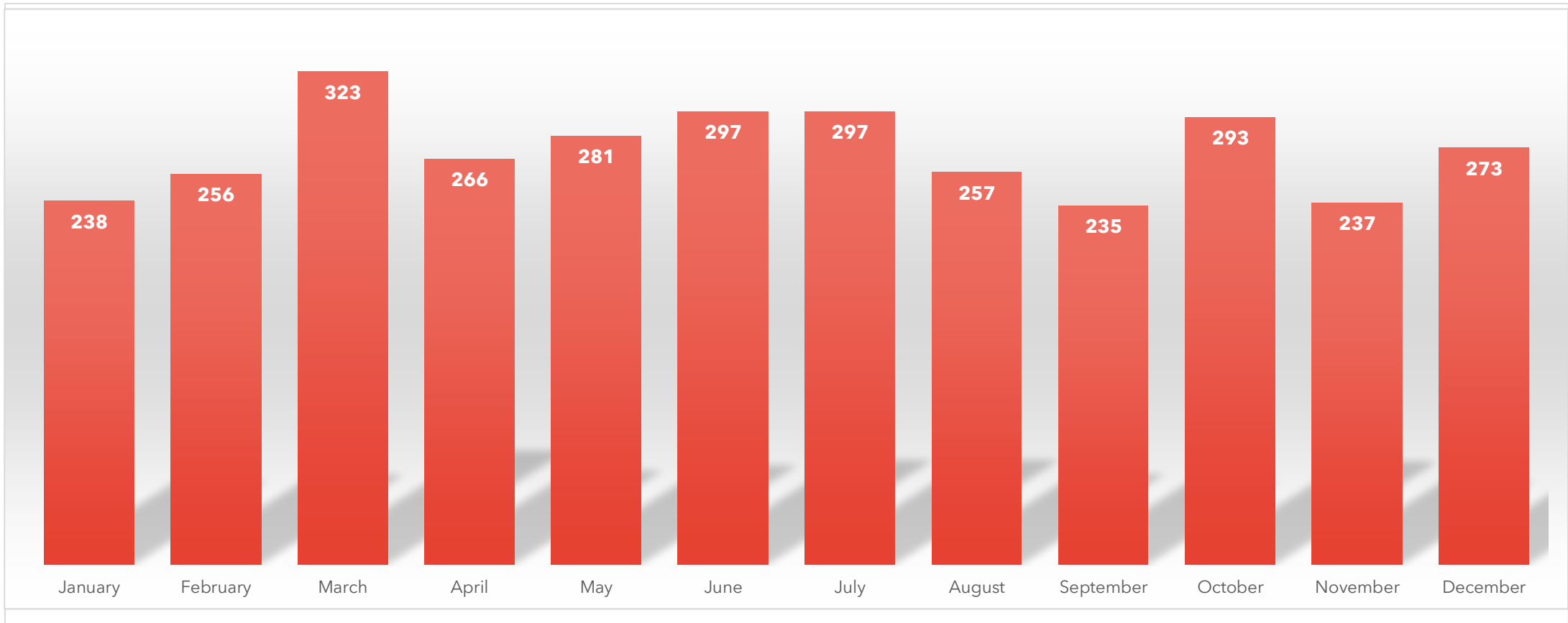
- Captain Shane Bowman
- Captain Scott Brawley
- Captain Jamie Greer
- Captain Andrew Lafon
- Lieutenant Matt Frazier
- Lieutenant Matt Price
- Lieutenant Brian Watson
- Engineer Macie Farr
- Engineer Jacob Gilbert
- Engineer Jody Spears
- Engineer Eli Woodie

# TEN-YEAR COMPARISON OF CALLS FOR SERVICE



2020 call reduction due to COVID  
2024 call inflated due to Hurricane Helene

# 2025 CALLS PER MONTH



## 20 YEAR CALL COMPARISON

Year	EMS Calls	Non-EMS Calls	Total Calls For Service
2005	1,297	765	2,062
2010	1,593	1,027	2,620
2015	1,598	1,297	2,895
2019	1,911	1,204	3,115
2020	975	856	1,831
2025	2,166	1,087	3,253

# RESPONSES BY DISTRICT

District	Responses	Percentage of Total Calls
Station 1	1,802	55.4%
Station 2	772	23.7%
Station 3	679	20.9%
TOTAL CALLS FOR SERVICE	3,253	100%



# LOCATIONS WITH MULTIPLE INCIDENTS

Address	Facility Name	# Incidents
318 NW North Main Street	Koinonia	49
100 NW Abington Road	Arbor Glen	42
102 SW Willow Street	LHS Apartments	36
322 NE Nuway Circle	Lenoir Healthcare	34
515 NW Scroggs Street	Shelter Home of the Foothills	26
1350 SE Panther Trail	Hibriten High School	26
506 NE Lower Creek Drive	Skyland Apartments	25
2303 SW Walt Arney Road	Walt Arney Estates	23
431 NW Vance Street	Lenoir Housing Authority	23
2345 SW Morganton Boulevard	Caldwell County HHS Building	22



# SUPPRESSION REPORT

TYPES	2022	2023	2024	2025
FIRE				
Building fires	43	35	28	39
Vehicle fires	20	20	23	18
Brush or grass fires	22	28	24	25
Trash or dumpster fires	16	16	25	24
Other fires	6	4	22	14
Potential fires	30	48	79	88
Explosion	0	0	1	1
TOTAL FIRE CALLS	137	151	202	209
FALSE ALARMS				
Cancelled	82	98	105	119
Malicious	4	8	3	4
Malfunction	97	88	67	65
Unintentional	252	278	197	211
Carbon Monoxide	8	7	25	10
TOTAL SUPPRESSION CALLS	443	479	397	409

# EMS CALLS

TYPES	2022	2023	2024	2025
Medical Calls	1,517	1,828	1,826	1,778
EMS Lift Assistance	72	87	87	94
Assist Invalid	29	49	71	56
Motor Vehicle Accident - Personal Injury	119	138	135	135
Motor Vehicle Accident - No Personal Injury	119	104	107	103
<b>TOTAL MEDICAL CALLS</b>	<b>1,857</b>	<b>2,206</b>	<b>2,226</b>	<b>2,219</b>



# MISCELLANEOUS CALLS

TYPES	2022	2023	2024	2025
Hazardous Condition / Material Spills or Leaks	71	78	117	65
Public Service Calls	259	209	128	153
Rescue Calls	31	44	79	48
Rescue Stand-by	98	77	13	87
Cover Assignment / Stand-by	10	3	2	25
Burning legal / illegal	66	89	49	68
Severe Weather Calls	29	50	172	23
TOTAL MISCELLANEOUS CALLS	564	550	629	469
TOTALS CALLS FOR SERVICE - ALL CALLS	3,001	3,386	3,454	3,253



# AVERAGE RESPONSE TIME

	2022	2023	2024	2025
Station 1	3:43	3:37	3:07	3:00
Station 2	3:47	3:42	3:12	3:16
Station 3	3:45	3:11	3:17	3:14
Average Response Time - All Calls - All Stations	4:04	3:39	3:12	2:59

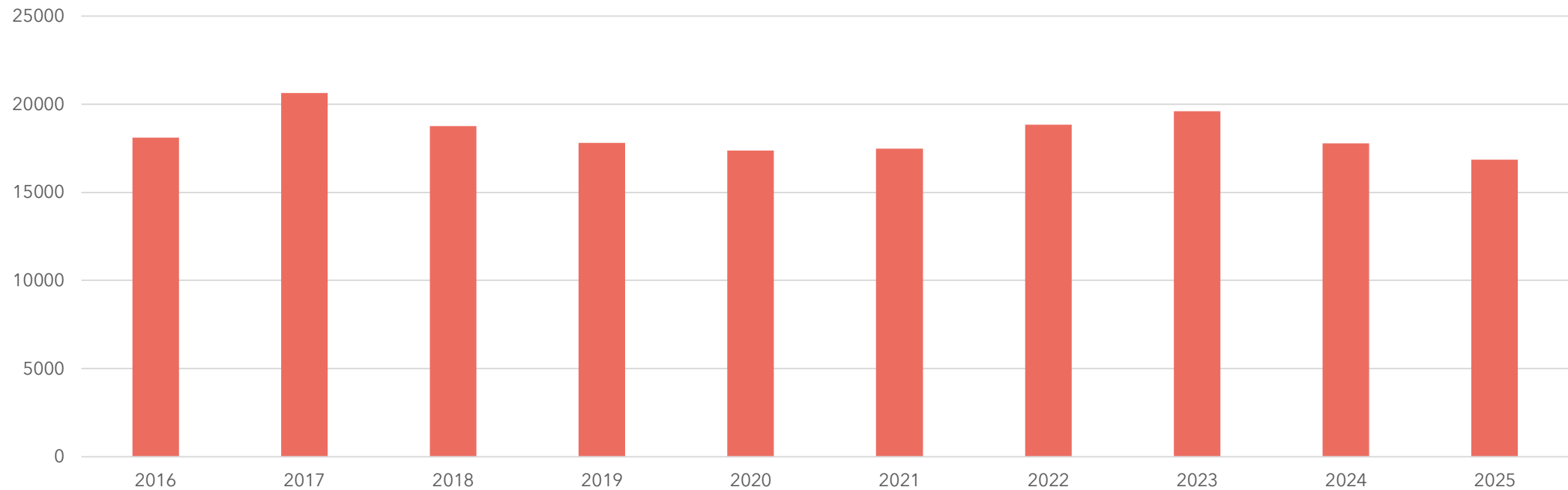




# 2025 ANNUAL TRAINING

- Staff documented 16,843.75 hours of training in 2025.
- These hours are comprised of various topics to include EMT, fire, rescue, officer / leadership, hazardous materials and drivers training.

## TEN-YEAR COMPARISON ON TOTAL TRAINING HOURS



\*To increase annual training, in January 2026 a 6 to 8 hours monthly online training program was started. In February 2026 staff will start participating in 18 to 24 hours of facilities off-duty training annually.

# TRAINING & SPECIAL CLASSES ATTENDED

- N.C. Fire Prevention School: One Firefighter attended
- NC/SC IAAI Conference: Three Firefighters attended
- N.C. State Fire Conference: Two Firefighters attended
- N.C. Breathing Equipment School: Two Firefighters completed the school
- NCOSFM Fundamentals of Fire Investigations: Two Firefighters completed the course
- N.C. Driver Operator Aerials Class: Twelve Firefighters completed the certification
- TR Trench: Twelve Firefighters completed the certification
- Fire Life Safety Educator II: Four Firefighters completed the certification
- Fire Life Safety Educator III: Two Firefighters completed the certification



# FIRE PREVENTION AND EDUCATION

- In 2025, Lenoir Fire Department conduct 44 classes / presentation to 5,510 citizens.
- In 2025, Lenoir Fire Department installed a total of 59 smoke detectors.
- On June 7, 2025, Lenoir Fire Department participated for the second time in the North Carolina Smoke Detector Canvas and were able to install all 36 smoke detectors in a single Saturday.



# COMMUNITY INVOLVEMENT

- We had seventeen staff members participate in the City's "Litter Sweep" event in Spring and fourteen in the Fall.
- Staff participated in multiple events within the City of Lenoir. These events include the Blackberry Festival, July 4<sup>th</sup> Fireworks, Light Up Lenoir, Luminaries, Lenoir Christmas Parade, Turkey Tuesday, Downtown Halloween Spooktackler and the MLK Center Trunk-or-Treat.
- Staff assisted with traffic control during the funeral procession for Andy Day, retired Police Chief for the Town of Hudson.
- Staff participated in several local summer camps. These included the Keith Owens Firefighter Academy at Gamewell Fire Department and the summer reading and enrichment program at New Covenant UMC.
- Staff participated in career fairs at Caldwell Early College, Hibriten High School and West Caldwell High School.



# FIRE PREVENTION AND INSPECTIONS

<b>Inspections</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Occupancy Group - A (Assembly)				
A-1 Assembly with fix setting for performing arts or motion picture	2	9	10	5
A-2 Assembly uses intended for food and drink consumption	64	95	126	104
A-3 Assembly uses intended for worship	36	167	73	37
A-4 Assembly uses intended for viewing indoor sporting events and activities	1	2	6	5
A-5 Assembly uses intended for viewing outdoor activities (bleachers, stadiums, etc.)	11	9	11	17
Occupancy Group - B (Business)				
B	209	592	300	181
Occupancy Group - E (Education)				
E	43	67	60	50



## FIRE PREVENTION & INSPECTIONS (CONT.)

<b>Inspections (Cont.)</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
Occupancy Group F (Factory / Industrial)				
F-1 Moderate-Hazard Factory Industrial	46	67	100	109
F-2 Low-Hazard Factory Industrial	14	7	1	0
Occupancy Group H (High-Hazard)				
H-1 High-Hazard Group	1	3	1	0
H-3 High-Hazard Group	7	3	2	3
Occupancy Group I (Institutional)				
I-2 Structures used for medical, nursing or custodial care on a 24 hour basis	15	14	36	34
I-3 Building and structures which are inhabited by 5 or more under restraints	2	2	1	3
Occupancy Group M (Mercantile)	72	136	122	110



## FIRE PREVENTION & INSPECTIONS (CONT.)

Inspections (Cont.)	2022	2023	2024	2025
Occupancy Group R (Residential)				
R-1 Boarding house or hotel	13	26	20	5
R-2 Apartment houses	52	139	146	157
R-3 Other residential	5	18	13	4
R-4 Assisted living facilities	6	6	12	18
Residential Special - (Foster Homes)	12	9	8	11
Occupancy Group U (Tents)	1	3	2	0
S-1 Storage Group	14	37	33	0
S-2 Storage	2	12	7	4
<b>Total Inspections</b>	<b>638</b>	<b>1,417</b>	<b>1,090</b>	<b>875</b>



# 2025 FIRE LOSS VS. SAVE REPORT

Property/Contents Pre-fire Value	Property/Contents Loss	Total Value Saved
\$43,213,800	\$2,180,100	\$41,033,700

53 Incidents with Property Loss with 92.90% of Property Value Saved  
 29 Incidents with Content Loss with 83.62% of Content Value Saved







**LENOIR FIRE**  
**DEPARTMENT**



Lenoir Business Advisory Board Meeting  
Meeting Minutes  
01/08/2026

**Meeting Attendance**

<b>Board Members PRESENT</b>	<b>Board Members ABSENT</b>	<b>Members/Ex-Officio PRESENT</b>	<b>Ex-Officio Members ABSENT</b>
1. Mark Transou-Chair	1. Sean Williams	1. Brenda Floyd-Virtual	1.
2. Glenda Wilson	2. Tyler Reese	2. Joe Gibbons	2.
3. Amy Adams	3. Margaret Forney	3. Scott Hildebran	
4. Dana Clark	4.		
5. Tim Biddix-Vice Chair			
<b>Virtual Members</b>			
1. John Moore			
2. Darin McKinney			

<b>Staff Members PRESENT</b>	
1. Kim Staines	Ashley Smith

**Board Training and Education:**

**Virtual Presenter: Naomi Riley, NC Main Street Education Coordinator**

Slide presentation to review the policies and logistics for NC Main Street Program and use of the Main Street America Four-Point Approach

Link will be provided of presentation for members

**Questions/Discussion after presentation:**

Dana Clark ask presenter to give thoughts on what she was seeing as positives and threats for downtown areas in NC.

**Concerns:**

- City/Town Managers, Mayors and City leadership not understanding the values of these programs.
- Keeping downtown business thriving

**Positive opportunities:**

- Gathering places
- Parks
- Coffee Shops and Breweries
- Tax credits for downtown buildings/revitalizing
- Getting surrounding downtown area into mixed unit development

**Updates from City Manager, Scott Hildebran and Mayor Gibbons**

- Wayfinding Signs underway 15 of 50 placed
- Four Gateway Signs approved by council
- Aquatic Center Improvements
- Veteran Project Improvements
- Hospital Ave Sidewalk
- The Campus Project underway
- Clock Tower underway
- Harper Streetscape in planning process

- Finely/Water Tower
- Fire Station (Headquarters) Sewer repaired -Sinkhole repair will be forthcoming

Mark Transou called the meeting to order to approve minutes.

**Approval of Minutes**

- Dana Clark made a motion to accept the September 12, 2025 and November 13, 2025 minutes, seconded by Tim Biddix, which was voted on and passed unanimously.

**Next meeting will be February 12, 2026**

**Meeting adjourned.**

**CITY OF LENOIR**  
**COUNCIL ACTION FORM**

**I. Agenda Item:**

Request Council approve the Penny Policy to deal with the impact of the penny shortage.

**II. Background Information:**

The City of Lenoir is experiencing a shortage of pennies due to the stoppage of minting. On November 12, 2025, the U.S. Mint produced the last circulating pennies, and no more will be produced. In order to keep services running smoothly and minimize delays at payment counters when customers are making cash payments, the city will temporarily use symmetric rounding only when pennies are not available for exact change.

When rounding is necessary, cash payments will follow these guidelines:

- \$0.01 and \$0.02 → rounded down to \$0.00
- \$0.03 and \$0.04 → rounded up to \$0.05
- \$0.06 and \$0.07 → rounded down to \$0.05
- \$0.08 and \$0.09 → rounded up to \$0.10

For example, you pay your \$1.08 bill with \$1.10 (one dollar and one dime). If the City does not have pennies to return your 2 cents in change, we will take the \$1.10 and apply a 2-cent credit (\$0.02) towards your next payment.

The policy is designed to be simple and fair.

Note:

- The full billed amount (based on existing user fees and rate schedules) will still be recorded as received.
- Any small difference between the billed amount and the cash collected (whether over or under) will be reflected in the customer's utility account.
- This approach ensures transparency and accurate accounting while we navigate the shortage.
- Per NCGS 105-357(c), a governing board may pass a resolution permitting the tax collector (1) to treat small underpayments as full payments and (2) not to refund small overpayments unless the tax-payer requests a refund by the end of the fiscal year. The overpayment provision applies only to mailed or electronic payments; in-person overpayments should be corrected at the time of payment. The statute defines small as \$1 or less. If the underpayment is more than \$1, the tax collector must pursue collection of the entire outstanding amount. If the overpayment is more than \$1, the tax collector must refund the entire overpayment – The City of Lenoir passed this resolution on May 2, 2017.

This only affects cash payments. Paying by bank draft, credit card, check, money order, or exact change avoids rounding.

**III. Staff Recommendation:**

Approve as requested

**IV. Reviewed by:**

**Finance Director:**

*Donna Bean*

## Attention Customers Paying with Cash

Paying a City bill in cash? Please be aware of the impact of the Penny Shortage. Due to the removal of pennies from circulation, cash payments will be adjusted to the nearest \$0.05 if exact change is not presented. The difference will be applied to the customer's account.

When rounding is necessary, cash payments will follow these guidelines:

\$0.01 and \$0.02 → rounded down to \$0.00

\$0.03 and \$0.04 → rounded up to \$0.05

\$0.06 and \$0.07 → rounded down to \$0.05

\$0.08 and \$0.09 → rounded up to \$0.10

- For example, you pay your \$1.08 bill with \$1.10 (one dollar and one dime). If the City does not have pennies to return your 2 cents in change, we will take the \$1.10 and apply a 2-cent credit (\$0.02) towards your next payment. Any small difference between the billed amount and the cash collected (whether over or under) will be reflected in the customer's account.

This only affects cash payments. Paying by bank draft, card, check, money order, or exact change avoids rounding.



CITY MANAGER  
SCOTT E. HILDEBRAN



CITY OF LENOIR  
NORTH CAROLINA

MAYOR  
Joseph L. Gibbons

CITY COUNCIL  
J.T. BEAL  
R.C. DELLINGER  
J.I. PERKINS  
R. PRESTWOOD  
K.R. ROGERS  
D.F. STEVENS  
C.D. THOMAS

## RESOLUTION

### RESOLUTION PENNY SHORTAGE POLICY

**WHEREAS**, The City of Lenoir is experiencing a shortage of pennies due to the stoppage of minting on November 12, 2025 by the U.S. Mint. In response to this shortage, the City of Lenoir will temporarily use symmetric rounding only when pennies are not available for exact change for customers who make cash payments and do not have the exact change. Customers paying with a bank draft, check, money order or with a credit card will not be impacted.

**WHEREAS**, The City of Lenoir will apply under or overpayments for utility bills to the next month's bill;

**WHEREAS**, G.S. 105-357(c) authorizes the governing body of a municipality to adopt a resolution permitting its Tax Collector to treat small underpayments of taxes as fully paid and to not refund small overpayments of taxes unless the taxpayer requests a refund before the end of the fiscal year in which the small overpayment is made. The City of Lenoir adopted this resolution on May 2, 2017; and

**WHEREAS**, the City of Lenoir City Council desires to adopt a resolution regarding penny shortage rounding;

**NOW, THEREFORE, BE IT RESOLVED**, by the City Council of the City of Lenoir, that the Revenue Collector will use symmetric round only when pennies are unavailable for exact change for those customers paying with cash.

**BE IT FURTHER RESOLVED**, by the City Council of the City of Lenoir, that the Revenue Collector, will apply under or over payments to customers' utility accounts and pursuant to G.S. 105-357(c), is permitted to treat small underpayments of taxes as fully paid and to not refund small overpayments of taxes unless the taxpayer requests a refund before the end of the fiscal year in which the small overpayment is made.

**BE IT FURTHER RESOLVED**, that the Tax Collector shall keep records of all underpayments and overpayments of taxes by receipt number and amount and shall report these payments to the City Council at the time of settlement as required by the North Carolina Machinery Act.

**BE IT FURTHER RESOLVED**, that this resolution shall be effective immediately upon adoption and shall continue in effect unless amended or repealed by resolution of the City of Lenoir City Council.

Adopted this the 24th day of February, 2026.

SEAL



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Joseph L. Gibbons, Mayor

ATTEST:

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Lauren Hartley, Clerk

 <div style="text-align: center;"> <b>City of Lenoir</b>  <b>Financial Summary</b>  <b>As of 1/31/2026</b> </div> 					
<b>General Fund</b>					
	<b>2025-2026 Budget</b>	<b>1/31/2026</b>	<b>% of Budget</b>	<b>Change from Previous Year</b>	<b>1/31/2025</b>
Total Revenue	\$ 25,241,845.00	\$ 18,839,465.94	75%	\$ 1,619,303.80	\$ 17,220,162.14
Expenditures	\$ 25,241,845.00	\$ 14,279,268.46	57%	\$ 1,165,077.74	\$ 13,114,190.72
Over/Under	\$ -	\$ 4,560,197.48		\$ 454,226.06	\$ 4,105,971.42
<b>Downtown District</b>					
	<b>2025-2026 Budget</b>	<b>1/31/2026</b>	<b>% of Budget</b>	<b>Change from Previous Year</b>	<b>1/31/2025</b>
Revenues	\$ 271,550.00	\$ 40,255.41	15%	\$ (483.96)	\$ 40,739.37
Expenditures	\$ 271,550.00	\$ 180,473.97	66%	\$ (10,671.71)	\$ 191,145.68
Over/Under	\$ -	\$ (140,218.56)		\$ 10,187.75	\$ (150,406.31)
<b>Water/Sewer Fund</b>					
	<b>2025-2026 Budget</b>	<b>1/31/2026</b>	<b>% of Budget</b>	<b>Change from Previous Year</b>	<b>1/31/2025</b>
Revenues	\$ 11,963,721.00	\$ 7,412,342.59	62%	\$ 437,503.13	\$ 6,974,839.46
Expenditures	\$ 11,963,721.00	\$ 6,225,301.47	52%	\$ 591,326.35	\$ 5,633,975.12
Over/Under	\$ -	\$ 1,187,041.12		\$ (153,823.22)	\$ 1,340,864.34

		<b>City of Lenoir</b>				
		<b>Financial Summary By Department</b>				
<b>As of 1/31/2026</b>						
<b>General Fund</b>						
		<b>BUDGET</b>	<b>1/31/2026</b>	<b>% OF BUDGET</b>		
<b>REVENUE</b>						
PROPERTY TAXES	\$	11,051,130.00	\$ 11,191,208.78	101%		
SALES TAX	\$	6,341,600.00	\$ 2,918,307.46	46%		
FRANCHISE TAX	\$	2,410,000.00	\$ 1,237,007.74	51%		
SOLID WASTE FEE	\$	1,111,000.00	\$ 657,003.36	59%		
OTHER	\$	4,328,115.00	\$ 2,835,938.60	66%		
<b>TOTAL</b>	<b>\$</b>	<b>25,241,845.00</b>	<b>\$ 18,839,465.94</b>	<b>75%</b>		
<b>EXPENDITURES</b>						
LEGISLATIVE	\$	417,895.00	\$ 175,846.74	42%		
ADMINISTRATIVE	\$	978,543.00	\$ 558,807.00	57%		
FINANCE	\$	1,045,766.00	\$ 477,889.44	46%		
PLANNING	\$	571,876.00	\$ 360,785.50	63%		
POLICE	\$	8,092,222.00	\$ 4,988,372.23	62%		
FIRE	\$	6,265,816.00	\$ 3,140,222.61	50%		
RECREATION	\$	1,700,504.00	\$ 1,005,631.34	59%		
PUBLIC WORKS						
Administrative	\$	301,040.00	\$ 250,779.39	83%		
Cemetery & Grounds	\$	1,242,833.00	\$ 866,655.35	70%		
Building Maintenance	\$	461,039.00	\$ 273,373.39	59%		
Sanitation	\$	1,531,540.00	\$ 960,670.73	63%		
Streets	\$	2,281,934.00	\$ 1,035,455.49	45%		
Vehicle Services	\$	350,837.00	\$ 184,779.25	53%		
<b>TOTAL</b>	<b>\$</b>	<b>25,241,845.00</b>	<b>\$ 14,279,268.46</b>	<b>57%</b>		
<b>OVER/UNDER</b>		<b>-</b>	<b>\$ 4,560,197.48</b>			
<b>Downtown District</b>						
		<b>BUDGET</b>	<b>1/31/2026</b>	<b>% OF BUDGET</b>		
<b>TOTAL REVENUES</b>	<b>\$</b>	<b>271,550.00</b>	<b>\$ 40,255.41</b>	<b>15%</b>		
<b>TOTAL EXPENDITURE</b>	<b>\$</b>	<b>271,550.00</b>	<b>\$ 180,473.97</b>	<b>66%</b>		
<b>OVER/UNDER</b>		<b>-</b>	<b>\$ (140,218.56)</b>			
<b>Water/Sewer Fund</b>						
		<b>BUDGET</b>	<b>1/31/2026</b>	<b>% OF BUDGET</b>		
<b>REVENUE</b>						
WATER SALES	\$	7,500,043.00	\$ 4,574,661.91	61%		
SEWER SALES	\$	3,694,678.00	\$ 2,378,005.19	64%		
CAPITAL RESERVE	\$	1,300,000.00				
OTHER	\$	769,000.00	\$ 459,675.49	60%		
<b>TOTAL REVENUES</b>	<b>\$</b>	<b>13,263,721.00</b>	<b>\$ 7,412,342.59</b>	<b>56%</b>		
<b>EXPENDITURES</b>						
ADMIN & ENGINEERING	\$	563,036.00	\$ 296,559.18	53%		
WATER RESOURCES	\$	446,702.00	\$ 271,725.88	61%		
RHODISS PLANT	\$	2,717,859.00	\$ 1,226,062.91	45%		
WATER DISTRIBUTION	\$	2,942,820.00	\$ 1,388,897.42	47%		
WASTEWATER COLLECTION	\$	3,126,772.00	\$ 1,386,463.12	44%		
WASTEWATER PRETREATMENT	\$	197,139.00	\$ 111,800.92	57%		
GUNPOWDER WASTEWATER PL	\$	899,194.00	\$ 412,936.51	46%		
LOWER CREEK WASTEWATER PL	\$	2,370,199.00	\$ 1,130,855.53	48%		
<b>TOTAL EXPENDITURE</b>	<b>\$</b>	<b>13,263,721.00</b>	<b>\$ 6,225,301.47</b>	<b>47%</b>		
<b>OVER/UNDER</b>	<b>\$</b>	<b>-</b>	<b>\$ 1,187,041.12</b>			

# January 2026 Communication Report

By Joshua Harris, Communication & Public Information Director



2/20/2026

## CONTENT CREATION

News Releases

**6**

Photos

**182**

Videos

**2**

Web Updates

**91**

Podcast/Radio

Social Posts

**217**

Q&A

**23**

eSign

**1**

Council

Committees

## PUBLIC ENGAGEMENT

### Website Total Views

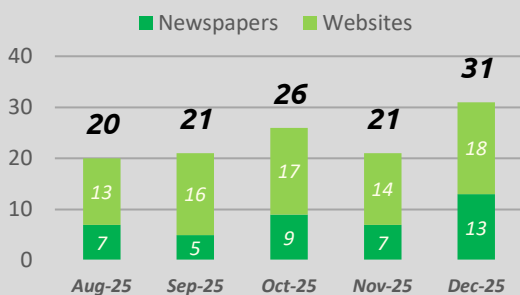
**45,374**

+/-  
-3.0%

### Website Top Pages

- 1 *Payment Options*
- 2 *Jobs*
- 3 *Water & Sewer Service*
- 4 *Snow Response*
- 5 *Alert Center*
- 6 *Urban Archery*
- 7 *Sanitation*
- 8 *Property Taxes*
- 9 *Search*

### Media Coverage



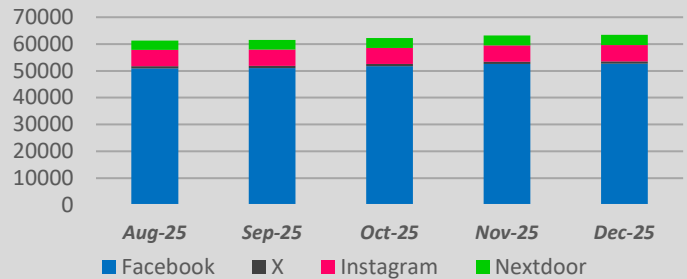
### Social Followers

**65,452**

+/-  
2.02%

New this month

**1,294**



### Social Engagement

	Total	+/-
Reach .....	<b>2,484,868</b>	<b>159.5%</b>
Engagement .....	<b>23,126</b>	<b>72.2%</b>
Posts .....	<b>217</b>	<b>66.9%</b>

### Video Views

**4,862**

### Watch Time Hrs

**183.9**

	Views	Hours
Facebook	<b>4,033</b>	<b>71.0</b>
YouTube	<b>829</b>	<b>112.9</b>

## News Releases

6

- 1/7** Construction to begin soon on long-awaited on Hospital Avenue Sidewalk Project for [www.cityoflenoir.com](http://www.cityoflenoir.com)
- 1/13** City Council honors retired Councilman Todd Perdue
- 1/16** City facilities closed Monday, MLK Jr. events happening this weekend
- 1/25** City facilities closed Monday for [www.cityoflenoir.com](http://www.cityoflenoir.com)
- 1/26** City facilities opening tomorrow for [www.cityoflenoir.com](http://www.cityoflenoir.com)
- 1/31** City recreation facilities closed today due to snow

## Photos

182

<i>Date</i>	<i>#</i>	<i>Subject</i>	<i>Date</i>	<i>#</i>	<i>Subject</i>
<b>1/6</b>	<b>36</b>	Todd Perdue retirement receptor			
<b>1/7</b>	<b>42</b>	Harper Avenue Streetscape Project community meeting			
<b>1/7</b>	<b>10</b>	Wayfinding sign on Taylorsville Road			
<b>1/8</b>	<b>20</b>	L AFC renovations			
<b>1/13</b>	<b>32</b>	Shelter Home of the Foothills PLum Blossum Ribbon Cutting			
<b>1/20</b>	<b>29</b>	City council Couby Stillwell Marshall Ruppert retirement			
<b>1/23</b>	<b>4</b>	L AFC construction pics			
<b>1/31</b>	<b>8</b>	snow			
<b>1/31</b>	<b>1</b>	snow plow video			



Harper Avenue Streetscape Project meeting



Wayfinding on Taylorsville Road



Shelter Home Ribbon Cutting



Thrive picks up litter in Lenoir



Snow in Lenoir



Snow in Downtown

# Social Posts 217

## Top Facebook

#1 Police



Thank You, Longhorn Steakhouse 🍔 A hug...

Sun Jan 25, 2:11pm

👁️ 170.9K ❤️ 1.9K  
💬 76 🔄 44

#2 Fire



Today Engine 2 and Car 3 assisted Caldwell...

Tue Jan 27, 5:45pm

👁️ 135.3K ❤️ 1.3K  
💬 56 🔄 81

#3 City



Bumble, Snowman, and the AT-AT Walker are...

Sun Jan 25, 1:22pm

👁️ 87.7K ❤️ 707  
💬 36 🔄 132

#4 DownTwn



Conversation Hearts in Downtown!...

Fri Jan 16, 8:53am

👁️ 10.0K ❤️ 28  
💬 5 🔄 21

#5 Parks



Youth Baseball and Softball Registration ...

Wed Jan 28, 9:29am

👁️ 3.5K ❤️ 1  
💬 2 🔄 11

## Top X

**City of Lenoir, NC** · Jan 8, 2026

Renovations at the Lenoir Aquatic Center are going well. Workers built a new hallway from the main lobb...

👁️ 0 🔄 0 ❤️ 1 📊 169

📊 169 Impressions    ❤️ 1 Likes    💬 0 Replies    🔄 0 Reposts    📈 8.9% Engagement rate

👤 0 Profile visits    👤+ 0 New follows    📌 0 Bookmarks    ➦ 0 Shares    🎥 11 Media views

**City of Lenoir, NC** · Jan 25, 2026

Bumble, Snowman, and the AT-AT Walker are made for ice. Your car isn't. Please stay off the roads. ...

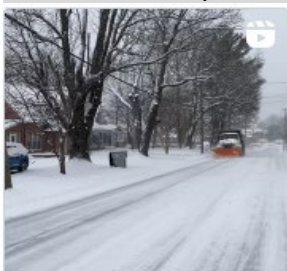
👁️ 0 🔄 0 ❤️ 2 📊 134

📊 134 Impressions    ❤️ 2 Likes    💬 0 Replies    🔄 0 Reposts    📈 12.7% Engagement rate

👤 0 Profile visits    👤+ 0 New follows    📌 0 Bookmarks    ➦ 0 Shares    🎥 15 Media views

## Top Instagram

#1 City

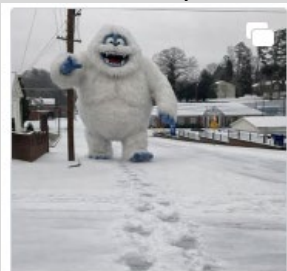


Plow, plow, plow, all snowday long. Plow,...

Sat Jan 31, 1:26pm

👁️ 2.8K ❤️ 91  
💬 2 🔄 8

#2 City



Bumble, Snowman, and the AT-AT Walker are...

Sun Jan 25, 1:23pm

👁️ 1.9K ❤️ 106  
💬 3 🔄 31

#3 DownTwn

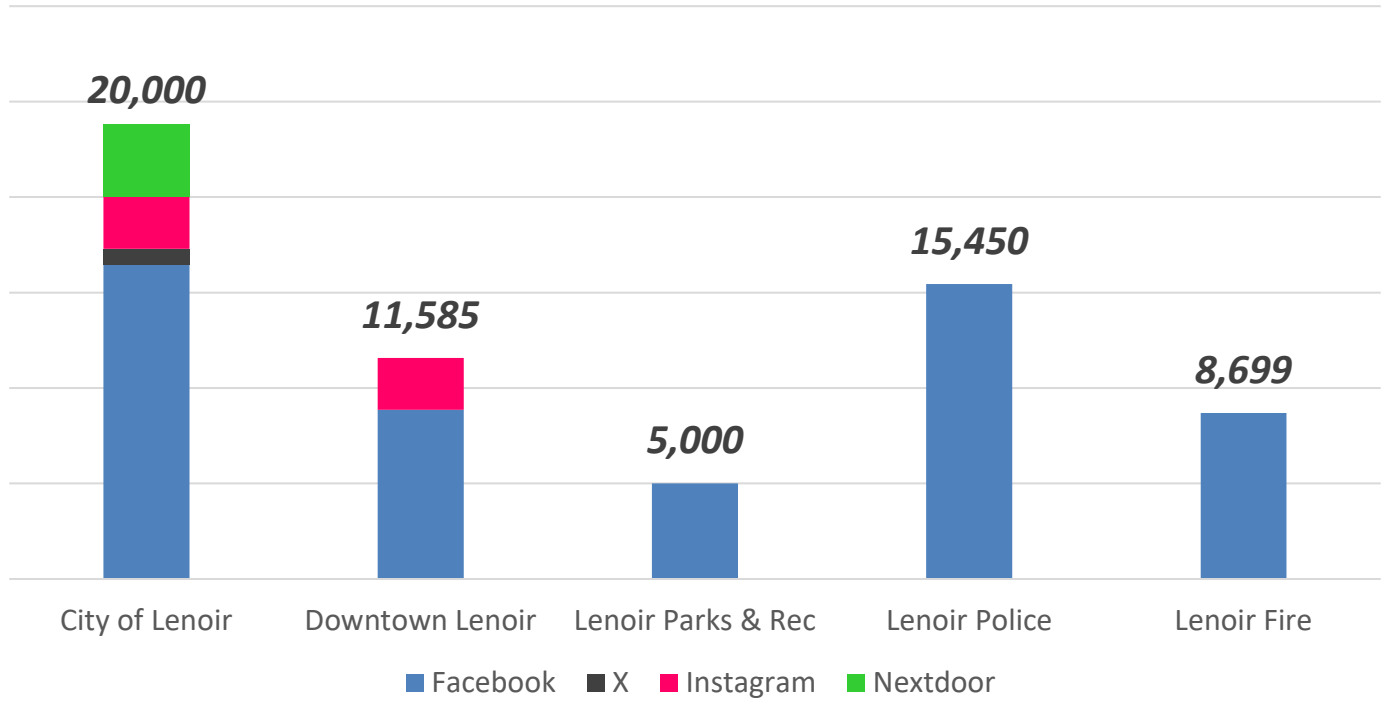


Yesterday I had the honor of speaking at...

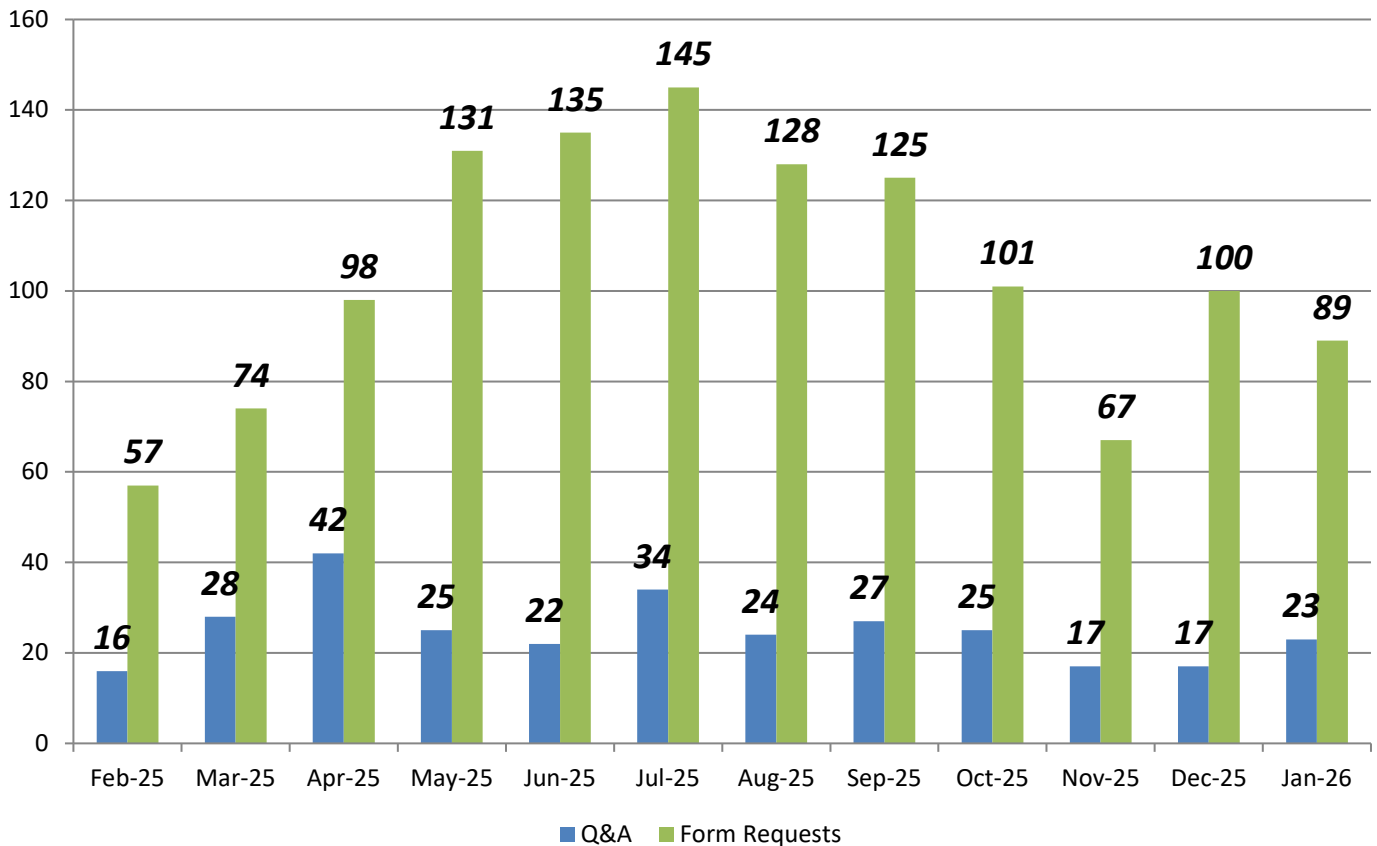
Wed Jan 21, 4:58pm

👁️ 1.4K ❤️ 15  
💬 0 🔄 0

## Social Comparison



## Questions & Form Requests



## Q&amp;A

## 23

Crime records in lenior and around downtown

Hey this is Eric west I have a disconnection notice and I was gonna see if someone could help me get an extension until this Friday pl  
1430 PIEDMONT DRIVE NORTHWEST, house has been abandoned 30 plus years and is falling in, it is bringing down property value or  
Leaf pickup request

We are looking at property within the city of Lenoir and want to know about animal restrictions for the zone. The property is 1231 C  
Hello! My name is Hunter Hartley and I live at 119 Hospital Ave NE here in Lenoir. About a month ago, a "Detour" road sign appear  
My court documents specifically how long the ban is from Walmart.

Hello, I made another bulk collection request for today and my trash wasn't picked up today. The website says to have it out by Wed  
Walt arney Estes mobile home park, Rodents in trashy yard by Walt arney road Lenoir

2205 Walt arney rd , 2207 Walt arney rd, Mattress , trash debris in yards

Tents and activity, Land in-between garron's jewelry store and the concrete bridge . Closer to the bridge area about 200 to 300 feet

223 Carolina Drive NE, Outdoor storage/accumulation junk or trash, Junk/abandoned vehicles

214 GREENVALLEY PLACE NORTHEAST, Lenoir, NC 28645, The trailer at this location recently had a fire in the shed. It also burnt half  
907 Harrisburg dr lenoir nc, Abundance of used tires

City facilities closed Monday for [www.cityoflenoir.com](http://www.cityoflenoir.com)

Just wondering if there are plans to scrape the driveway parking lot for the aquatics center to have it open on 1/27. We have areas f  
Our street, Crestline Place, across from Dollar Tree, was scraped today. It is only a few yards long. It was only scraped 2/3 of the way  
Please scrape the city street at my location. 314 Hibriten Drive SW. Im 72 year old with a VA disability. I can't get out.

Hello. I was wondering if someone could plow Poteat Ct in Lenoir? It's a dead end street with a hill. We still haven't been able to get  
If it snows on Saturday, will the snow shoveling trucks be working on Sunday?

Could you please ask the fabulous road crews to plow/scrape the access drive to the water tower on Indian Hills. There are two hou  
The turning lane off of 321 to turn across 321 onto my road is completely blocked. For some reason the plow person felt like that wa  
Seeking information on the restoration of the clock tower in downtown Lenoir. My wife and I contributed funds for two children un



# March 2026



Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3 6:00 p.m. City Council	4 9:00 a.m. Staff Mtg	5	6	7
8	9 Noon-City/County Services Committee 5:30 p.m. Planning Board	10 8:15 a.m. Economic Dev. Adv. Committee (Civic Center)	11	12 2:00 p.m. ABC Board 6:00 p.m. LBAB (City Hall, 3rd Floor)	13	14
15	16 6:00 p.m. Parks and Rec Advisory Board	17 6:00 p.m. City Council	18 9:00 a.m. Staff Mtg	19	20	21
22	23	24 8:30 a.m. Committee of the Whole (City Hall, 3rd Floor)	25 Noon-Foothills Regional Airport Authority	26	27	28
29	30	31				

City of Lenoir  
P.O. Box 958  
Lenoir, N.C. 28645  
www.cityoflenoir.com  
757-2200 / 757-2162 fax

Joseph L. Gibbons, Mayor  
Scott E. Hildebran, City Manager  
Lauren Hartley, City Clerk