COMMITTEE OF THE WHOLE
CITY HALL, THIRD FLOOR
TUESDAY, AUGUST 27, 2019
8:30 A.M.

PRESENT: Mayor Pro-Tem Willis presiding. Committee members Gibbons, Perdue, Perkins, Stevens and Thomas.

City Manager Hildebran, City Clerk Cannon, Police Chief Phelps, Fire Chief Hair, Economic Development Director Horn, Finance Director Bean, Recreation Director Story, Planning Director Wheelock, Public Utilities Director Thomas and Public Works Director Wright, Public Information Officer Harris.

ABSENT: Councilmember Beal.

Note: There is one Council seat vacant due to T. J. Rohr being appointed as the City Attorney.

OTHERS: Councilmember Appointee Ralph Prestwood and Virginia Annable, *News-Topic*.

I. CALL TO ORDER

A. Mayor Pro-Tem Willis welcomed everyone and called the meeting to order.

II. CITIZEN COMMENT PERIOD

III. COMMITTEE ITEMS

A. Public Works

1. Public Works Director Jared Wright updated City Council on the following Projects:

A. Update; Freese and Nichols, Inc.: Director Wright presented a summary on the status of the Stormwater Study being prepared by Freese and Nichols, Inc. A key component of the study is to develop a Capital Improvements Plan (CIP) which will serve as a multi-year planning tool for the City to address stormwater issues. Following implementation of new software, the City can also create a database specific to Lenoir to track stormwater related items in addition to the option to record stormwater issues, categorize and group items, plus identify areas through its mapping options.

Director Wright further shared projects could be prioritized by using the following ranking criteria: 1) innovative practices; 2) level of service); 3) environmental improvements; 4) life safety; 5) property damage –public or private); 6) financial impact; 7) project practicality; and 8) community vision.

Next, he stated Freese Nichols mapped outfall projects along with catch basins, inlets, and pipes. A comprehensive feasibility study was also conducted regarding pervious versus impervious Equivalent Residential Unit (ERU) and how to charge the most equitable fee. An ERU is the average impervious surface area found on a single-family residence. Impervious surfaces are any built-upon areas, such as rooftops, sidewalks, and driveways that impede the natural infiltration of water into the soil. Director Wright briefly explained a residential customer may be charged for one ERU while a commercial business may be charged per ERU. He reiterated Council should consider the cost of service, equitable fee structure, public engagement and billing implementation when calculating a fee schedule.

B. Sanitation Study: Director Wright presented information regarding the City purchasing garbage trucks with an automatic lifting arm should Council decide to move forward with this automation in the future. The City would need to purchase two trucks at an estimated cost of $330,000 each. Director Wright stated the City has an aging fleet from 2004-2014 plus he noted it is difficult to retain CDL drivers and laborers for these positions. In addition, he reported the automated trucks are built on a five- year chassis with a large wheel base which may make it more difficult to navigate turns onto streets along with possible backing issues. Also, the City would need to implement a new route design.

In addition, the new service would require residents to have a cart to use for their garbage pickup and he suggested the City consider purchasing these carts at a cost of $60.00 per container for 7,000 customers.

Director Wright shared Anthony Starr with the Western Piedmont Council of Governments is developing a feasibility study for Staff to review this project. It was noted that public education is essential for the success of this project.

C. Update; Public Utilities: Public Utilities Director Radford Thomas updated Council on the following items:

a) A pre-bid workshop for the bio-solids project will be held on Tuesday, September 17 with construction slated to begin in 2020.
b) The City is beginning to receive equipment for the metering project and public education will begin in September with mailings and door hangers being sent out along with information posted on the City's website. Citizens will also have access to a toll free number to call regarding any issues they may experience. The City's larger meters will be replaced first.
c) The Water Treatment Plant Improvements Project is almost complete with the exception of modifying the equipment as needed.
d) The Engineering Report and Plans for the Crossroads Sewer Replacement Project have been sent to the state for final approval. Director Thomas stated the project will go behind Kimbrells Furniture and he pointed out he would like to remove the sewer line that runs under the golf course.
e) The City received a quote for $82,000 for the Lower Creek Clarifier Project, but Staff was able to complete the job in house for $51,000 at a significant cost savings to the City.

f) Reported the City was conducting Phase II Studies with the Brownfields priority sites that included the Bost Lumber property, former Depot building and Jo-Jo's. He commented the Environmental Protection Agency (EPA) is satisfied with the City's progress.

D. Planning Board: The Planning Board met on Monday, August 26. Planning Director Jenny Wheelock reported on the following items:

1. The Board scheduled a public hearing to be held on Tuesday, September 17 to consider the rezoning of 1407 College Avenue (Lenoir Depot, LLC), 1241 College Avenue (Blue Bell Facility, Lenoir LLC) and 1201 Steele Street (James Sullivan) to be rezoned from I-2 (Heavy Industrial) to R-C (Residential Commercial) based on the Consistency Statement as presented in their Staff Report.

   Director Wheelock stated the Planning Board is considering modifications to multi-family parking standards.

2. Update; Stormwater Notice of Violation: Director Wheelock reported the Division of Water Quality's (DEQ) primary concern regarding the City's notice of violation is the quality of water being discharged following a stormwater issue as they are looking at environmental issues that may occur. She further shared the capturing of water from vehicle washing is a big concern due to the City having to make sure this water cannot reach ditches, etc. Director Wheelock referred to the sixty-page report the City received from DEQ and stated the City needs to comply with pollution prevention, have public participation along with enforceable projects. She stated the City is trying to comply with DEQ's expectations pertaining to stormwater.

   In addition, Director Wheelock reported the Western Piedmont Council of Governments may have underquoted the City for their services in maintaining the City's stormwater plan. She commented this is a federally mandated plan and September 4 is the deadline for the City's submission.

3. Flood Damage Prevention Ordinance: Director Wheelock reported Staff discovered several buildings have been constructed in the floodway without obtaining permits following Staff's self-audit regarding this issue. She explained these property owners would be notified by letter of the situation and that they have fifteen (15) days to comply with the City's ordinance. Staff found the discrepancies following a comparison of a 2014 aerial map and a 2018 aerial map. Director Wheelock stated the City will need to conduct an engineering study to see if these encroachments would create any flooding issues.

IV. COMMUNITY DEVELOPMENT

A. The Lenoir Tourism Development Authority (LTDA) met on Thursday, August 8. Minutes of the July 18, 2019 meeting were submitted as information. Kaylynn Horn, Economic Development Director, stated Summer Combs, General Manager

of Hampton Inn and Brenda Floyd, Director, J.E. Broyhill Civic Center Service and Catering Service were recently appointed to the Board. In addition, she stated the Board approved two grant requests.

B. The Lenoir Business Advisory Board (LTDA) cancelled its meeting of Thursday, August 8. The next meeting will be held on Tuesday, September 12 at 6:00 p.m. at City Hall. Kaylynn Horn, Economic Development Director, reviewed the list of upcoming events including the Carolina Art and Tattoo Festival scheduled for Friday, August 30 and Saturday, August 31. The annual Sculpture Festival will be held on Saturday, September 7 and the annual Smoking in the Foothills Barbeque Festival is scheduled for Friday, October 18 and Saturday, October 19 in downtown Lenoir.

In addition, Director Horn invited everyone to attend the awards ceremony on Saturday, August 31 at 11:00 a.m. for Lenoir's "Across the Grain" by artist Thomas Sayre being chosen as the recipient of the 2019 Great Places Award for Public Art. The event will be held at Blackwelder Park located at 902 Harper Avenue.

Director Horn shared the UNC TV segments about Lenoir were still receiving positive reviews. Also, the new Cuban restaurant will be opening soon. Light-Up Lenoir begins on Thursday, November 21 and the annual Christmas Festival will be held on Saturday, November 23. The annual Christmas parade is scheduled for Friday, December 6 at 6:30 p.m. in downtown Lenoir.

C. Financial and Administration

1. Sales Tax Comparison Report: Finance Director Bean presented a Sales Tax Comparison Report for FY2018-2019. (A copy of the report is attached to these minutes as information). She reported the City has collected 6.5% more in sales tax than last year and currently trending over 11%. Director Bean noted she is currently working with the City's auditors. She further commended Department Directors for all their hard work in achieving cost savings for the City. Councilmember Stevens asked about awarding individuals for their ideas, but City Manager Hildebran pointed out these savings is used to reward all employees with improved compensation and the annual Christmas bonus.

2. Community Park: City Manager Hildebran reported that David Horn is working with Appalachian State University to design an educational pavilion at Community Park at a cost of $3,500 which will be paid for by the City of Lenoir. Kaye Reynolds is currently working on a grant application to cover the construction cost for this project which is scheduled to be completed in the spring.

D. Parks & Recreation Advisory Board: The Parks & Recreation Advisory Board met on Monday, August19. Kenny Story, Recreation Director reported on the following:

1) A Cross Country match will be held at the Soccer Complex on Wednesday,

September 4. All of the high schools participate in this event.
2) The first Back to School Blast held on August 17 was a huge success and the Department gave out a number of school supplies along with prizes. Both the Fire Department and Police Department participated in this event.
3) Fall programs including basketball, softball and youth soccer will begin soon.
4) The outdoor pool will close on September 9 and repairs will begin on the slide. Caldwell County has approved the plans for the slide.
5) The area along the creek bank to the soccer complex is eroding and repairs will begin soon. Also, Staff will begin marking the Greenway in the near future.
6) A number of citizens are using the J. E. Broyhill Park and things are going well.
7) CCC&TI made improvements to the dugouts at the Optimist Park. The girls Softball Team will be using the park.

E. Update; Public Communications: Joshua Harris, Public Information Officer, reviewed the highlights of the Communications Reports for July. (A copy of the report is attached to these minutes as information). Activity included 206 social posts, 198 photos, 2 radio spot, 2 videos and 5 news releases. In addition, the website experienced 32,938 views and the City's Facebook account has 22,148 followers.

In addition, Director Harris reported the City's new website has received a lot of positive feedback and has 444 new subscribers. Also, the Annual NCDOT's Fall Litter Sweep begins on Saturday, November 14 and the Sanitation Division's Annual Trash Bash Week will be held September 16 through September 20. He remarked last year employees volunteered to pick up trash/debris for one day and due to their success, they plan to schedule another day this year.

IV. PUBLIC SAFETY

A. Police Department

1. Update; NIBRS: Police Chief Brent Phelps explained the Department's new reporting system NIBRS (National Incident Based Reporting System) has a new format and data will be displayed differently from their previous reports. He suggested Council call if they have any questions. Next, Chief Phelps reported the Department has formalized a Memorandum of Transportation Agreement between the Caldwell County Magistrate's Office and the Police Department for transporting patients for involuntary incarceration which becomes effective October 1. (A copy of the agreement is attached to these minutes as information). He clarified these are individuals who have not committed a criminal act.

   Chief Phelps also shared that City Attorney T. J. Rohr has reviewed the agreement and stated all the legal paperwork will be sent to the Magistrate's office.

   Next, Chief Phelps stated the Department will be submitting its report in the near

future to the federal government regarding how any confiscated drug funds for 2018 were spent in order to remain in compliance.

Alarm Ordinance
Chief Phelps then discussed the City's Alarm Ordinance that was adopted by Council in 2017 and how these alarms are being managed. Chief Phelps stated that City Attorney Rohr has expressed a concern with the ordinance because there is not a local office available where individuals can go to voice any complaints about the ordinance they may have. He suggested the City consider different ways to manage the alarm ordinance including annual registration of businesses and churches and monitoring the number of calls.

Chief Phelps further suggested that Council either not enforce the ordinance, suspend the ordinance, or choose to handle it on a voluntary basis. He recommended working with the citizens, school system, churches and businesses and reiterated he would like to begin a voluntary program for around 18-24 months in order to try and reduce the number of false alarms in order to cover the Department's cost of responding to these types of calls.

Council Action Taken
It was the consensus of the Council to suspend the enforcement of the Alarm Ordinance for eighteen months as recommended by Chief Phelps.

2. Two-Hour Parking Issue; Mulberry Street: City Manager Hildebran informed Council the City has received complaints regarding the two-hour parking spaces along Mulberry Street. He also presented a map outlining these parking areas. (A copy of the map is attached to these minutes as information.

Police Chief Phelps stated the issue stemmed from medical personnel parking on the street at the Cancer Center. He stated the Department began enforcing parking in 2013 due to Caldwell UNC Healthcare staff also parking on the street all day. Chief Phelps shared he doesn't want to enforce parking at the Cancer Center and asked City Council for direction in how to proceed with this issue or look at an option for the Cancer Center patients.

Following a brief discussion, Council was in consensus to place signs at the Cancer Center and the Wig Bank stating Patient Parking Only.

B. Fire Department: Fire Chief Ken Hair shared that Fire Station No. 3 was operational as of Thursday, August 22. On behalf of the Department, he thanked City Council for all of their support. He also shared they promoted three staff members to the rank of Captain in order to staff the fire station.

Next, he briefly reviewed their quarterly report and reported there was an increase of 1,574 calls over last year. (A copy of the quarterly report is attached to these minutes as information). In addition, Chief Hair explained they were losing their building located on Hibriten Mountain and Dispatch is seeking other options to move to this site. Also, he mentioned there will be cost to the City for the renewal

of their Federal Communications Commission (FCC) license.

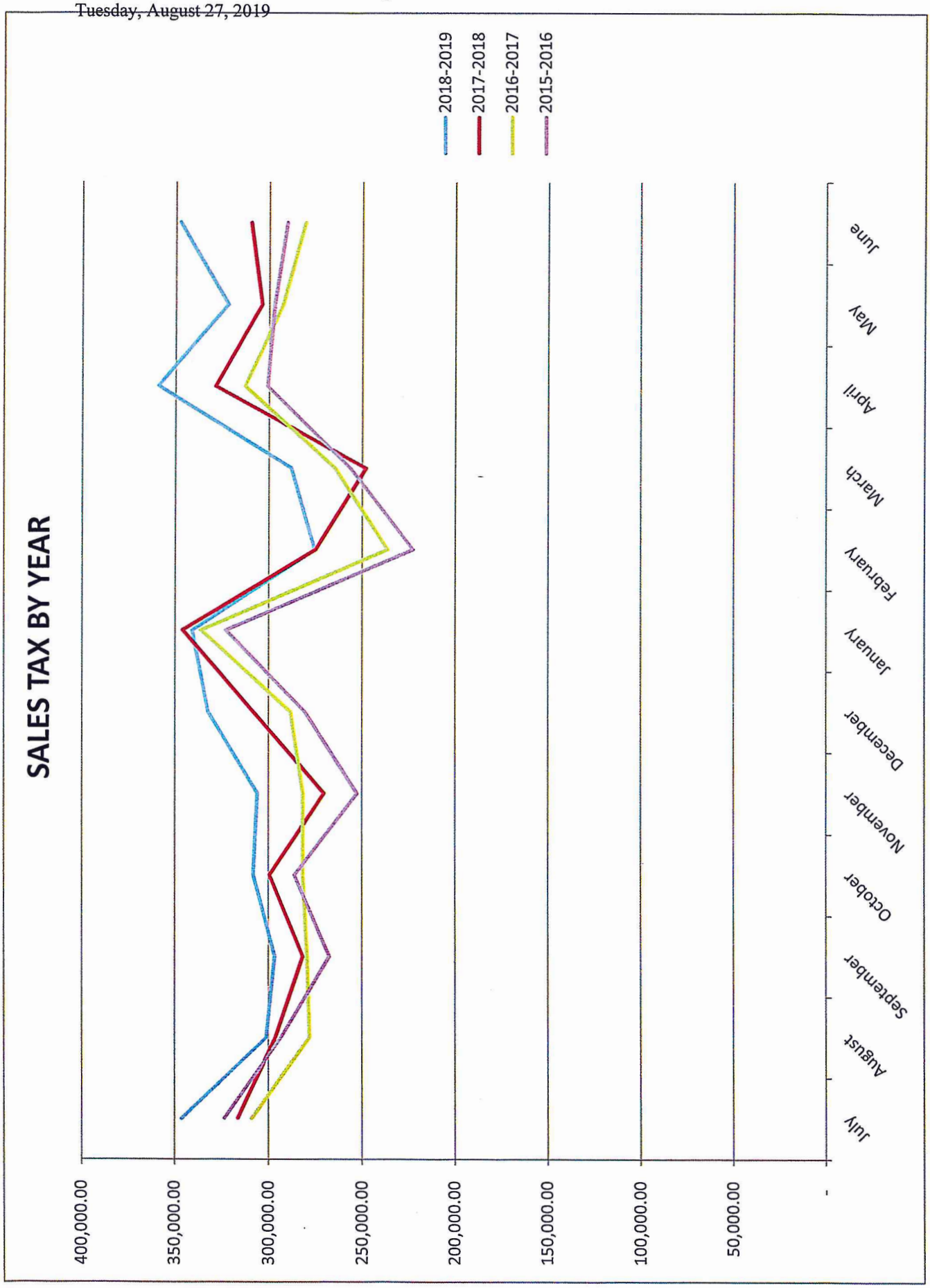
V. OTHER

A. September Calendar: By consensus of the Council, the calendar for the month of September was approved listing various meetings and events.

VI. Adjourn:

There being no further business; the meeting was adjourned at 10:50 a.m.

Attachments
Sales Tax Comparison Report
July Communications Report
Memorandum of Transportation Report
Fire Department Quarterly Report


SALES TAX BY YEAR
2018-2019
2017-2018
2016-2017
2015-2016
400,000.00
350,000.00
300,000.00
250,000.00
200,000.00
150,000.00
100,000.00
50,000.00
-
July
August
September
October
November
December
January
February
March
April
May
June

July 2019 Communications Report

By Joshua Harris, Public Information Officer 8/19/2019

LENOIR NORTH CAROLINA

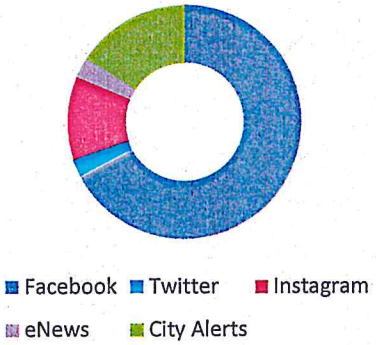
CONTENT CREATION

News Releases	Photos	Videos	Radio Spots	Social Posts	Notify Me	Q&A	eSign
5	198	2	2	206	19	18	3

PUBLIC ENGAGEMENT

New Followers

992



Social Reach

109,691

Facebook 99,864

Twitter 8,996

Video Views

1,486

Facebook 1,454

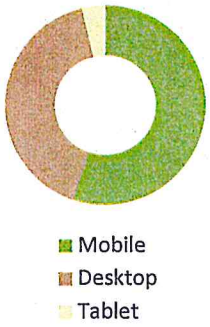
YouTube 32

Website Views

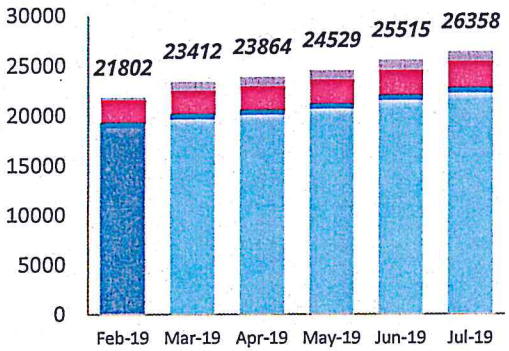
32,938

Top Pages

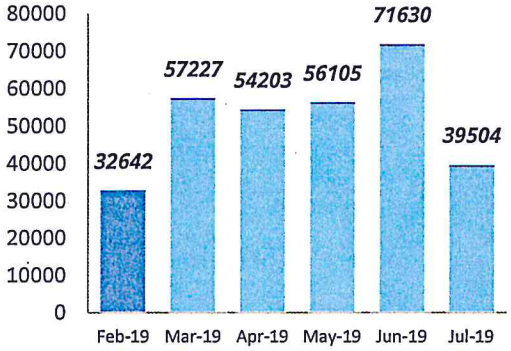
1 payonline
2 july4th
3 payment-options
4 lafc
5 jobs
6 waterservice
7 police



Total Followers

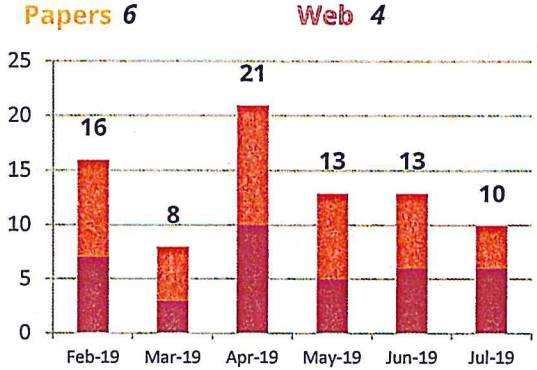


Social Engagement



Media Coverage 10

Papers 6 Web 4



Top Facebook

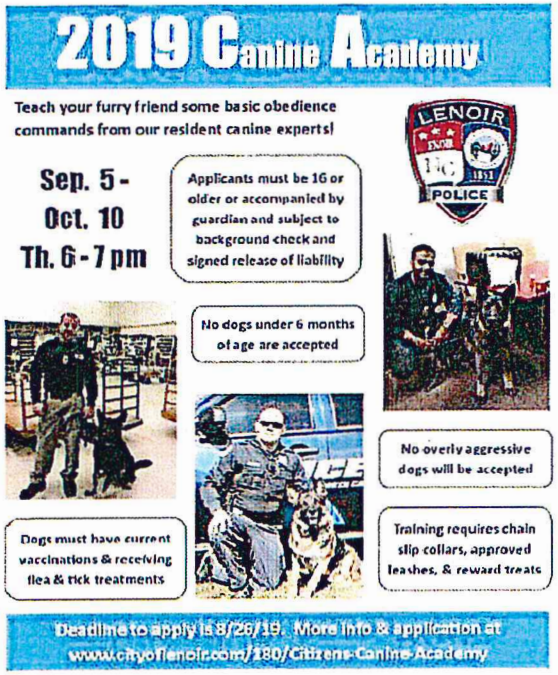
Reach: The number of people who saw the post on their feed
Engagements: Reactions, comments, shares, photo/video views, and clicks

Total Facebook Followers

22,148

Lenoir Police Department · Like Page
Published by Police Dept [?] · July 24 at 8:27 PM ·

Citizens who have a desire to begin basic obedience instruction with their dogs may be interested in this free course. Instructors are prepared to work "one on one" with handlers to address specific problems related to obedience. Applications may be picked up at our office at 1035 West Avenue NW, Lenoir NC 28645 or printed directly from http://bit.ly/2ZaVbcL



11,476 People Reached · 1,311 Engagements · Boost Post

You and 101 others · 47 Comments 135 Shares

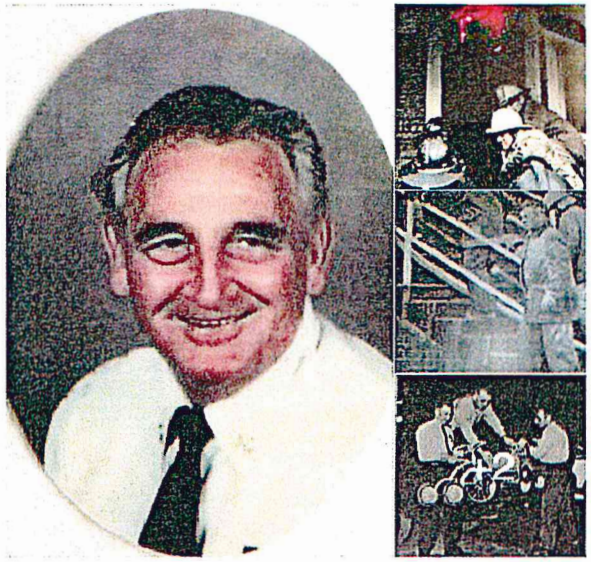
	Paid	Organic
Reach		**11,476**
Engagements		**1,311**
Comments		**47**
Shares		**135**

City of Lenoir Fire Department · Like Page
Published by City of Lenoir Fire Dept [?] · July 21 at 1:33 PM ·

Please join Lenoir Fire in sending our most sincere and heartfelt condolences to the family of Retired Fire Chief Sam Williams!!

Chief Williams, the first paid fire chief for the City of Lenoir, was definitely a strong firefighter that helped shape Lenoir Fire and many of the firefighters into what we are today. Chief Williams loved the fire service and still held a gleam in his eyes when remembering his days of fighting fire, even up into his last week at hospice! Chief Williams will be remembered as the tough smoke-eater that wouldn't accept any less than your best. May we all strive to carry on the legacy that he has left behind!

Rest easy, Chief, in your Heavenly Firehouse!!



10,436 People Reached · 3,732 Engagements · Boost Post

322 · 62 Comments 73 Shares

	Paid	Organic
Reach		**10,436**
Engagements		**3,732**
Comments		**62**
Shares		**73**

City of Lenoir, NC Government
Published by Joshua Harris [?] · July 12 ·

We've made a lot of improvements at J.E. Broyhill Park. Stop by, grill some burgers, and play some ball! Last week, staff held a ribbon cutting for the park. Councilwoman Crissy Thomas and Councilmen Ike Perkins and Ben Willis played some one-on-one, or was it one-on-two?

6,290 People Reached · 2,204 Engagements · Boost Post

125 · 7 Comments 13 Shares

	Paid	Organic
Reach		**6,290**
Engagements		**2,204**
Comments		**7**
Shares		**13**

Top Tweets

Impressions: Times people saw this Tweet on Twitter
Engagements: Times people interacted with this Tweet

Downtown Lenoir, NC @DowntownLenoir
It's looking like a beautiful day for the NC Blackberry Festival! The festival opens at 5pm today and 9am tomorrow! Read more at http://www.ncblackberryfestival.com @ Downtown Lenoir https://www.instagram.com/p/Bz0ycwxlb3o/?igshid=n2ixuynjf30u …

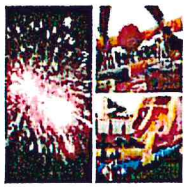
Impressions	514
Total engagements	16
Link clicks	8
Likes	4
Retweets	3
Profile clicks	1

Reach a bigger audience

City of Lenoir, NC @CityofLenoir
Last week, the Street Division paved the access trail that connects Wilson Athletic Park to the greenway. The access trail is Americans with Disabilities Act (ADA) accessible and provides another connection to the greenway system. Read more at http://bit.ly/2XiGwNK . pic.twitter.com/VRb9BJynR7

Impressions	507
Total engagements	19
Media engagements	8
Likes	4
Link clicks	3
Detail expands	2
Profile clicks	2

Reach a bigger audience



City of Lenoir, NC @CityofLenoir
Come to Mulberry Rec Thursday at 5:00 pm for the July 4th Celebration. Fireworks will start around 9:30 pm. Thursday's garbage will be collected Wednesday. City Hall, MLK Jr. Center, and Mulberry Rec will be closed. The Aquatic Center will be open from 10 am to 5 pm. pic.twitter.com/AtyaZFcwly

Impressions	487
Total engagements	11
Media engagements	8
Detail expands	2
Profile clicks	1

Total Twitter Followers

552

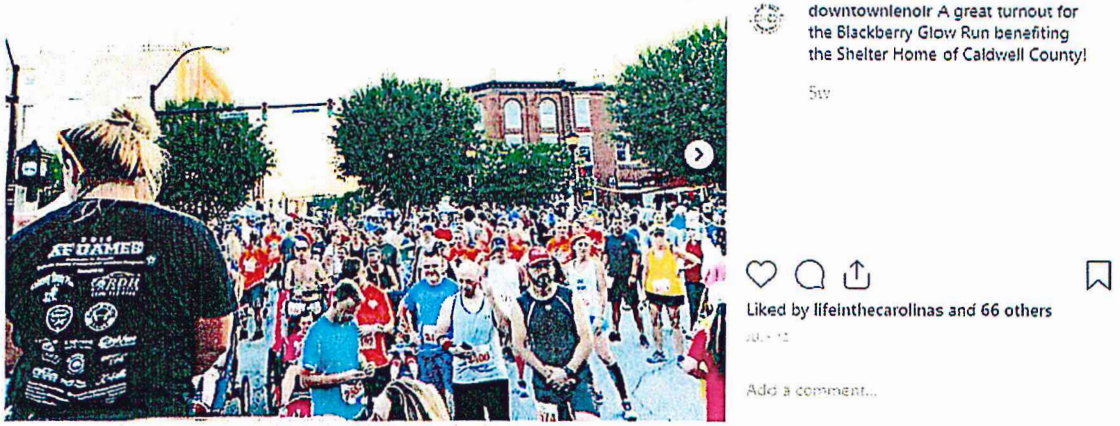
Top Instagram

Likes: The number of people who liked the post on their feed

Total Instagram Followers

2,679

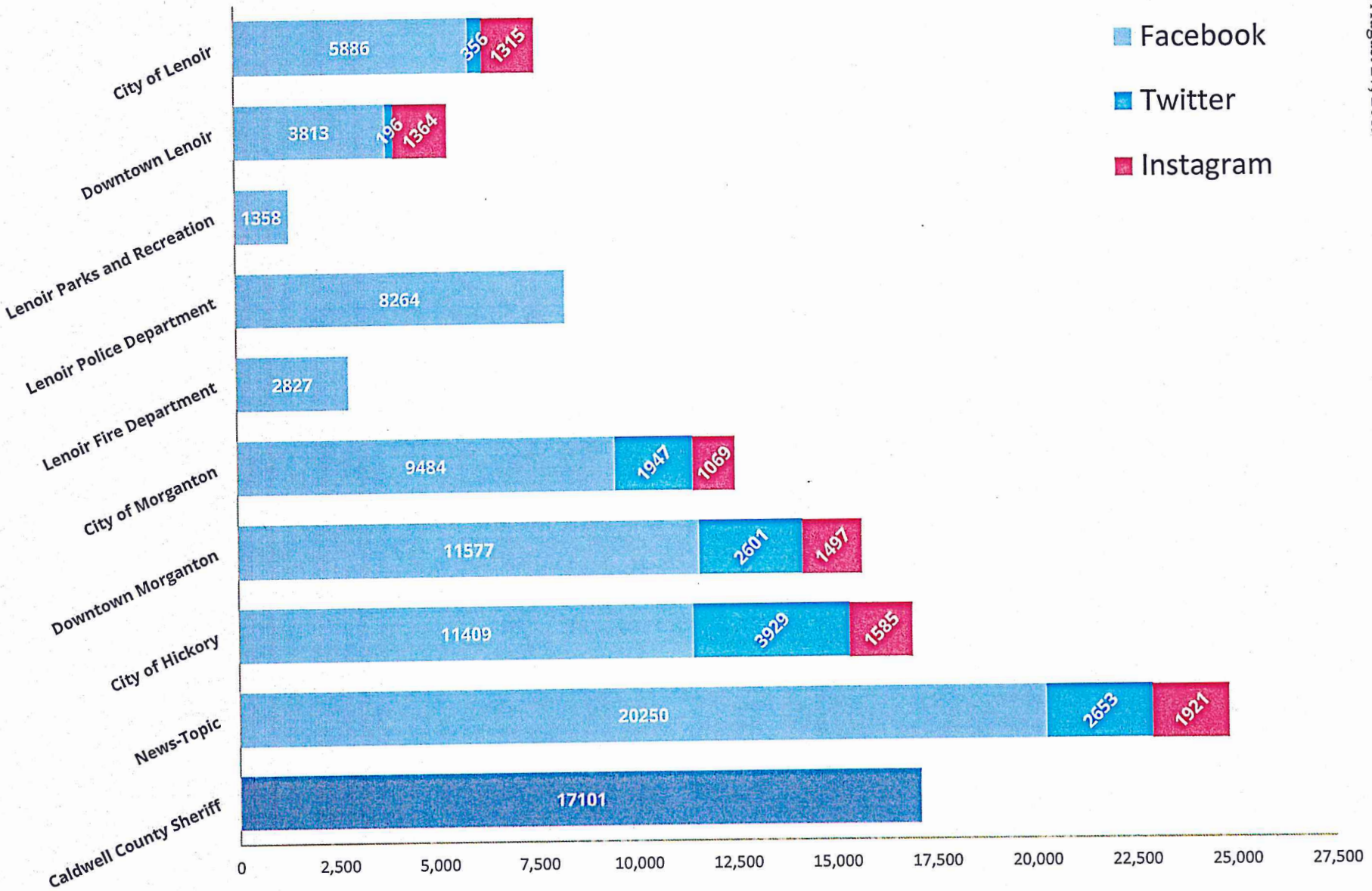
Likes **76**
Comments



Likes **67**
Comments

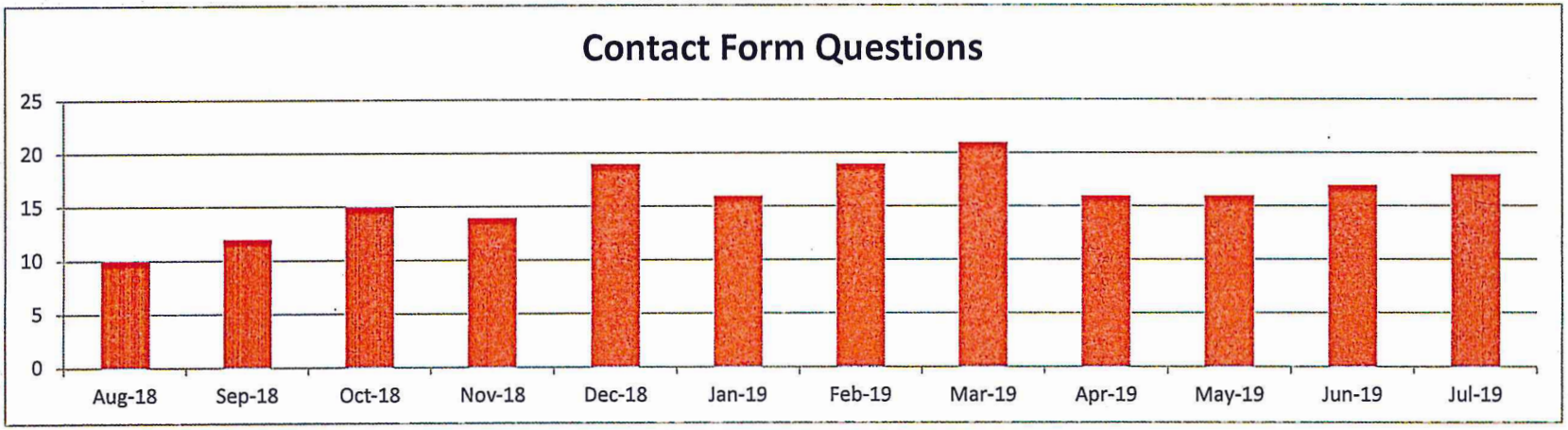
Social Comparison

The chart below compares Lenoir's social accounts with surrounding organizations.

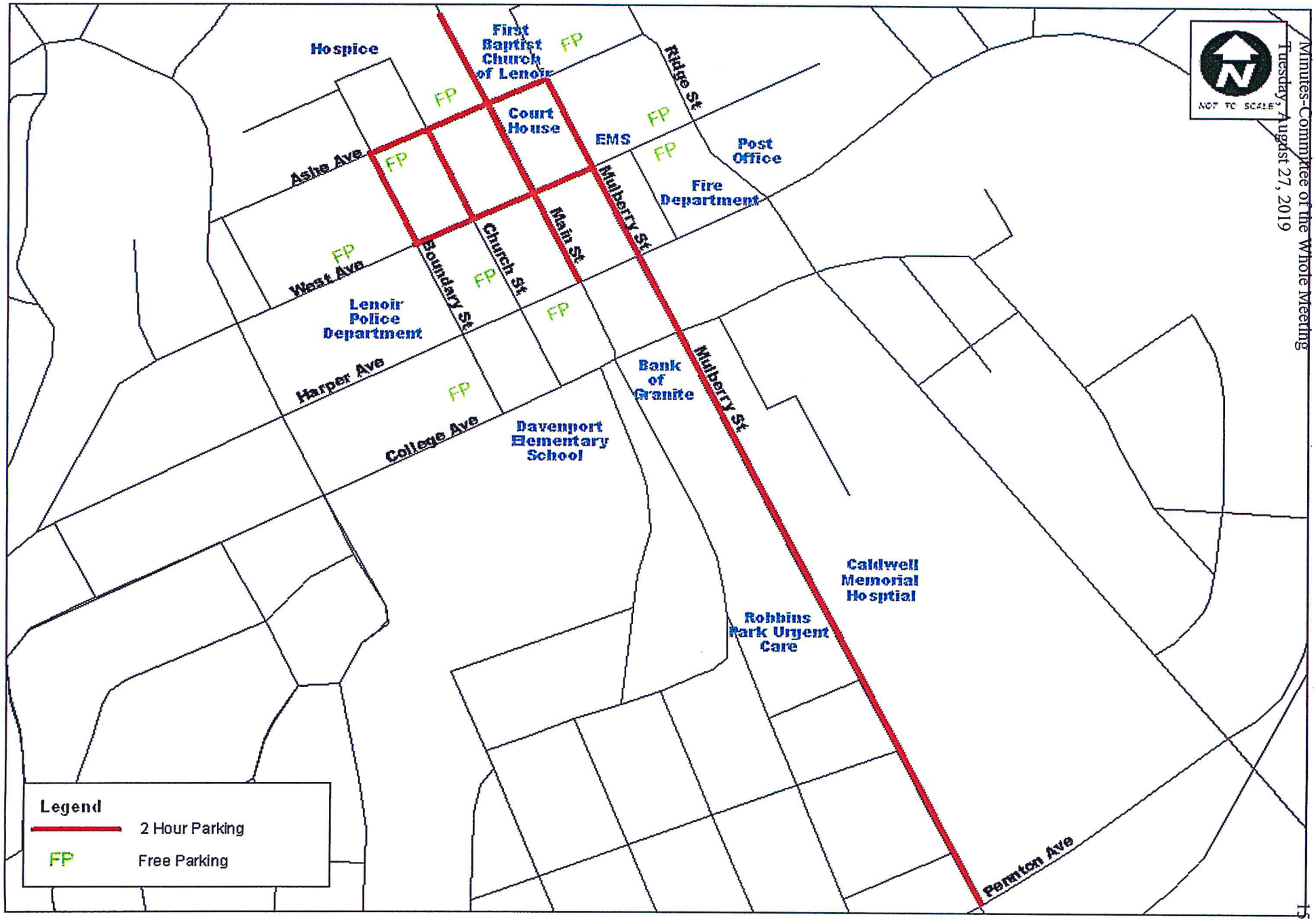


Questions from the public 18

Fireworks were great. I just wonder why they did do many low ones where anyone who was farther away could hardly see.
You guys have to buy this old lenoir fire department truck restore it and keep it for the parades and stuff
I am a empayee at at Walmart.witness many stealing a there.
The bill pay option is not available. When will this be fixed? I work the same hours the office is open, so I am unable to pay in person.
My father is late on his water bill. I have been trying to pay his bill online for the past two days via the online bill pay option but keep receiving
I have a drain underground going across my yard that is connected to a drain that is under the street. My yard is starting to cave in because the
My concern addresses the appearance of 224 Sharon Ave.
The cover to the water meter at my residence is in the driveway, and apparently someone has driven over it and it is broken and needs to be repl
Can you please send us a travel guide for your area and surrounding areas
Murphy Oil USA did not receive the 2019 Property Tax bills. Can we still take a 2% discount if paid by July 31st?
I am inquiring about two tax bills for our Hardee's location at 670 Morganton Blvd.
The ditches down warren pl nw need to be cleaned out.
Could you check the stoplights at the intersections of Morganton Blvd and westview st and at Morganton Blvd and mulberry st.
I have a complaint about the grounds at 502 Mulberry St. Lenoir. This residence has an overgrown yard with unsightly weeds
I have some yard waste at the curb that I would like picked up. It is tree branches that I have broken down, and stacked neatly.
The drain from my downspout to the street seems to be clogged and I was told to contact you first to see if it is part of the city line or not.
If I want to start a small business out of my home, what license or permit is needed? And where or who do I get it from?



City of Lenoir Downtown Parking



STATE OF NORTH CAROLINA

CALDWELL COUNTY

MEMORANDUM OF TRANSPORTATION AGREEMENT

THIS MEMORANDUM OF TRANSPORTATION AGREEMENT ("Transportation Agreement") is made and entered as of August 1, 2019 ("Effective Date"), among the law enforcement agencies listed below and the Caldwell County Sheriff's Office ("Sheriff's Office") (collectively, "the Parties", individually "Party").

WHEREAS, N.C.G.S.§122C-251, Custody and Transportation for Involuntary Commitments, was amended and is effective October 1, 2019; and

WHEREAS, N.C.G.S. §122-251 (g) requires the governing body of a city or county adopt a plan known as an "involuntary commitment transportation agreement" or "transportation agreement" for the custody and transportation of respondents in involuntary commitment proceedings; and

WHEREAS, once adopted, the Transportation Agreement must be submitted to: The Magistrates in Caldwell County; the Caldwell County Clerk of Court; the Division of Mental Health Development Disabilities, and Substance Abuses Services; and the Local Management Entity-Managed Care Organization ("LME/MCO") that serves Caldwell County municipalities.

NOW THEREFORE, for and in consideration of mutual promises to each other as herein after set forth, the Parties mutually agree as follows;

1. After a Caldwell County Magistrate issues an involuntary commitment order ("IVC Order") and the Magistrate contacts the local law enforcement agency in the jurisdiction where the respondent resides or is physically located, an officer or deputy with the jurisdiction shall retrieve the IVC Order from the Magistrate.

    a. If the respondent is a resident of the municipality or is physically taken into custody in the municipal limits, the municipality is responsible for transportation of the respondent including admission and discharge.

    b. If the respondent is a resident of the county outside any municipal limit or is physically taken into custody outside municipal limits, the county is responsible for transportation of the respondent including admission and discharge.

2. The officer or deputy shall attempt to locate the respondent at the address provided on the IVC Order or where the magistrate believes the subject is physically located.

3. Upon location, the officer or deputy shall take respondent into custody and transport respondent to Caldwell Memorial Hospital Inc. or other approved facility. After the facility has completed its examination of respondent, and if further care is required, the facility will locate a facility for respondent's future care.

4. The Sheriff's Office shall respond to the facility for respondent's transport to any facility in North Carolina, identified by the initial facility (who conducted the initial evaluation), for respondent's future care.

5. Upon completion of the initial evaluation, if the facility determines respondent is not in need of further treatment, an officer or deputy with the agency that took respondent into custody shall return respondent to the address in the IVC Order or allow for other transportation arrangements of respondent be made.

6. Each party to this Transportation Agreement agrees it is responsible for its own acts and/or omissions and those of its officials, employees, representative and agents in carrying out the terms of this Transportation Agreement and the results thereof to the extent authorization by law and shall not be responsible for the acts and/or omissions of any other Party and the results thereof.

7. It is understood and agreed that each Party's liability may be limited by the provisions or other immunity law applicable to each law enforcement agency. Parties understand and agree that each Party has not waived its rights, immunities and protections provided by law. Nothing contained in this Transportation Agreement shall waive or amend, nor shall be construed to waive or amend any defense or immunity that either Party, their respective officials and employees, has or may have.

8. This Transportation agreement is not intended to and will not constitute, create, give rise to, or otherwise recognize a joint venture, partnership, corporation or other formal business association or organization of any kind among the Parties. Moreover, the rights and the obligations of the Parties under this Transportation Agreement will be only those expressly set forth in this Transportation Agreement.

9. This Agreement may be amended by written Agreement of the Parties.

10. Each term, condition, or covenant herein is subject to and shall be construed in accordance with the North Carolina law and any applicable federal law.

11. This Agreement may be executed in two (2) or more counterparts each of which will be deemed to be an original.

IN WITNESS WHEREOF, the law enforcement agencies and the Sheriff's Office, acting under authority of their respective governing bodies, have caused this Memorandum of Transportation Agreement to be duly executed as set forth below.

Caldwell County
By: _____
Name: Randy C. Church
Title: Chair of the Caldwell County Board of Commissioners

(SEAL)

ATTEST: _____
Name: _____
Title: County Clerk

CALDWELL COUNTY

By: _____
Sheriff Alan C. Jones

(SEAL)

ATTEST: _____
Name: Jonathan S. Kirby
Title: Captain

CITY OF LENOIR
By: _____
Mayor Joseph L. Gibbons

(SEAL)

ATTEST: _____
Name: Shirley M. Cannon
Title: Town of Lenoir Clerk

CITY OF LENOIR POLICE CHIEF

By: _____
Brent Phelps, Chief of Police

TO: **Scott Hildebran, City Manager**
FROM: **Ken Hair, Fire Chief**
DATE: **July 6, 2019**
RE: **Fire Department Report for April, May and June 2019**

TRAINING AND FIRE PREVENTION:

Training Hours	4,537
Inspections	78
Fire Prevention Education Programs	12

INCIDENT REPORTS BY TYPE SITUATION FOUND:	**Total Incidents**
Fire, structure	4
Fire, vehicle and heavy equipment	2
Fire, brush or grass	4
Fire, trash	4
Fire, other	16
Medical call	460
EMS lift assist	21
Assist Invalid, lift assist	0
10-50, PI	27
10-50, no PI	20
Rescue call	22
Service call, public	118
Cover in assignment	35
Hazardous condition, other, power lines down	22
Hazardous material or spill	8
False alarm, sprinkler malfunction	14
False alarm, smoke or carbon monoxide detector malfunction	44
False alarm, alarm sounded, no fire	26
False alarm, malicious	0
False alarm, other	37
Severe weather or natural disaster, other	0
TOTAL INCIDENTS	**884**